



Enriching Lives
lacounty.gov

Rowland Heights CONNECTION

COMMUNITY RESOURCE GUIDE JULY 2014

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

DON KNABE

Supervisor, Fourth District

Dear Community Members,

Please take a moment to review the many programs offered specifically for your community. Inside you will find information on the construction progress of the new Rowland Heights Community Center and the completion of the new splash pad at Pathfinder Park. Don't miss watching a Shakespearean play or this year's line-up of Concerts in the Park at Schabarum Regional Park, which are always a huge hit! Find information on how to check out the conditions at your local beach without leaving your home, or take advantage of summer swim lessons taught locally. Did you know you can now access many County services online? Refer to the listing of Online County Resources on page 11. You are encouraged to be prepared in the event of a natural disaster by reviewing the tips offered on page 13. For your convenience an At-A-Glance phone directory is provided so you can *stay connected!*



Community UPDATES

Update on the Rowland Heights Community Center

Pathfinder Community Regional Park Construction Progress Report

You may have passed by Pathfinder Community Regional Park and noticed the construction progress of the new community center.

A construction contract was awarded to Royal Construction and the project is managed by the Los Angeles County Community Development Commission. Once completed, the new \$18 million dollar facility, funded by the Board of Supervisors, will offer more programs for the Rowland Heights community. New buildings will share a courtyard and will include a multi-purpose room, an exercise studio, a computer room, and an arts and crafts room. A banquet hall, complete with a catering kitchen, will be able to accommodate 300 people and can be transformed into a performing arts venue that will seat 581 people. New tennis courts, a new basketball court and expanded parking will also be completed as part of the new project. The new community center is scheduled for completion in the winter of 2015. For more information, contact **(909) 594-6561**.



New Traffic Signal is Installed on Pathfinder Road

Added safety measures will soon be in place as you enter and exit Pathfinder Community Regional Park. The Department of Public Works is working on installing a new traffic signal which will increase safety for park patrons and visitors to the new community center. The signal is expected to be operational by end of this summer.

Splash the Heat Away! New Splash Pad Opens at Pathfinder Community Regional Park

Operating hours:

Summer (May 1 to October 15): 7-days a week
10:00 a.m. to 7:00 p.m.
Non-summer months: (October 16 to April 30)
11:00 a.m. to 4:00 p.m.

Water fans be advised! A new area has opened with lots of water works and opportunities to cool off! On May 28th a grand opening was held to kick off the summer season and a new addition to the park. Due to popular demand, this project was

added as part of the Rowland Heights Community Center project. During the summer months, water and play activities will go hand in hand at the new water play area located at the upper area of Pathfinder Community Regional Park. With ten sprayers and water jets that have a capacity to spray 165 gallons per minute, toddlers to teenagers will be able to cool off. Beneath them is a 4,000 gallon underground tank that will recycle and treat water runoff with a state of the art system that requires minimal chlorine to cleanse the water before it recirculates. The new area will provide seating and shade for up to 50 parents and guardians as they watch children enjoy a safe, fun activity. For more information, contact Pathfinder Community Regional Park at **(562) 690-0933**.



Celebrating the Lives of 122 Safely Surrendered Infants

www.BabySafeLA.org

(877) 222-9723 or dial 2-1-1



Since the program began over thirteen years ago, 122 infants have been safely surrendered at hospitals and fire stations within Los Angeles County.

Your County Representative Serving Rowland Heights

The Los Angeles County Board of Supervisors serves as your "City Council". Let them know if you have a County-related issue or concern.

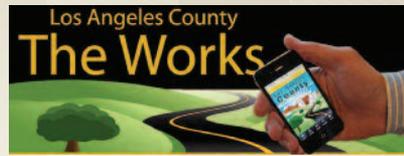
Fourth District Field Office

1199 S. Fairway Drive, Suite 111 • Walnut, CA 91789 • **(909) 594-6561**

Recently Upgraded: “The Works!” A One Stop Solution

dpw.lacounty.gov/theworks/

Upgrades to “The Works” now allows residents to report and track the following services on your mobile phone:



- Report pothole repairs, graffiti removal and street sweeping.
- Report suspected property violations such as illegal additions or garage conversions.
- Report incidents of alleged illegal dumping.
- Report facility and trail maintenance issues at County parks.
- Report potential public health violations at hotels, motels, and apartments.
- Attach optional photos to pool help identify the problem.
- View and track reports using the status tab.
- Keep up-to-date with Public Works’s latest news on road closures and upcoming events.
- Using your GPS, locate the nearest Public Works office, library, water company, utility provider, local transit services and more.

Download “The Works” for iPhone or Android cell phones. If the service is not handled by Los Angeles County, “The Works” will provide you with the appropriate contact information. For more information, or to download the app, visit dpw.lacounty.gov/theworks/.



Your Trash Bills to Decrease!

Rowland Heights Residential Trash Service Update

As of July 1, 2014, Athens Services is the new waste hauler for your community. The Board of Supervisors awarded an exclusive seven year franchise agreement to Athens Services to provide trash collection and recycling services for all single-family and two-unit residential properties within Rowland Heights. Standard services will include three new 96-gallon carts: one black cart for household trash, one blue cart for recyclables, and one green cart for green waste, at a monthly rate of \$17.56, a savings of 19%. You are also entitled to three FREE bulky item collections per year, holiday tree collection, curbside community cleanups, and clothing and electronic waste drop-off events. Senior residents may be eligible for a 25% discount if they meet the criteria. For more information, call **(888) CleanLA** and ask for “Residential Trash Collection” or call Athens Services directly at **(888) 336-6100**.

Rowland Heights Community Coordinating Council (RHCCC)

www.rowland-heights.org

Meetings: Second Monday of each month • 7:00 p.m.
Pathfinder Community Regional Park
18150 E. Pathfinder Road • Rowland Heights

The RHCCC is a non-profit organization working to improve the quality of life for Rowland Heights residents. Working in partnership with local elected officials, the RHCCC offers a forum for the public to obtain information and updates on development proposals, and identify and discuss local issues. See what the RHCCC is all about!

Asian Business Seminar

Approximately 200 participants attended the 2nd annual Asian Business Seminar co-hosted by the County of Los Angeles and the San Gabriel Valley Regional Chamber of Commerce in March. The objectives of the seminar were to strengthen communication with Asian



owned businesses in the area, provide information on County regulations and up to date information on restaurant inspections required by the Los Angeles County Department of Public Health.

A brochure entitled “Doing Business in Hacienda Heights and Rowland Heights” was made available specifically for local businesses. For a free copy of the brochure or any business related questions, contact the San Gabriel Valley Regional Chamber of Commerce at their new office located at 1722 Desire Avenue, Suite 207, Rowland Heights or call **(626) 810-8476**.

Department of Public Health

Environmental Health Customer Call Center

(888) 700-9995 • ehmail@ph.lacounty.gov • Fax: (626) 813-4829

A new Customer Call Center now features a single phone number, fax number and email address for easier public access. Claims can range from unsanitary housing conditions to unsafe restaurant complaints. Calls after business hours, on the weekends or on holidays will be responded to by the next business day.

Letter Grades for Mobile Food Facilities

Department of Public Health-Environmental Health

www.publichealth.lacounty.gov/eh/AreasofInterest/food.htm

The Board of Supervisors passed an ordinance that requires the grading program be extended to mobile food facilities, or “restaurants on wheels,” such as food trucks and hot dog carts. A letter grade of A, B, or C means your favorite rolling eatery has been inspected by the Department of Public Health and meets a level of food safety.



Schedules are subject to change. Please check with the sponsor organizations for updates and more information. For Parks and Recreation Special Events – see page 6

JULY

“A Midsummer Night’s Dream”

Shakespeare by the Sea

www.shakespearebythesea.org • (310) 217-7596

Wednesday, July 30, 2014 • 7:00 p.m.

Schabarum Regional Park -

17250 E. Colima Road • Rowland Heights

Puck makes mischief with fairy royalty and human lovers alike, leading them on a merry midsummer night chase. Pack a picnic, a blanket and beach chair, and enjoy this FREE performance under the stars.



AUGUST

National Night Out

Tuesday, August 5, 2014 • 7:00 p.m. to 9:00 p.m.

Schabarum Regional Park - Concert in the Park

Celebrate a safe community with your local law enforcement, while enjoying an evening of music. For more information contact Deputy Louis Denver at (909) 859-2840.

OCTOBER

Buckboard Day Parade and Festival

Saturday, October 18, 2014 • Parade begins at 9:00 a.m.

Rowland Heights Park • (626) 912-6774

Festival begins after parade

The 42nd annual parade begins on Nogales Avenue south of Colima Road, turns east on Colima, turns north on Banida Avenue, ending at the park. Afterwards, enjoy the festival that includes family filled activities.



OCTOBER

Public Safety Luncheon

Thursday, October 30, 2014 • 11:30 a.m.

Pacific Palms Conference Center and Resort, City of Industry

Salute your local home town heroes at this annual luncheon. Honorees include representatives that serve your community from the Sheriff's Department, Fire Department, and California Highway Patrol. For more information, call (909) 594-6561.

Coming Next Year!

March 2015

Safe Communities Week

Rowland Heights Park • (626) 912-6774

This annual festival highlights community public safety and features booths, games, and demonstrations.



May 2015

Emergency Preparedness Fair & Fire Service Day

Saturday, May 2, 2015 • 9:00 a.m. to 1:00 p.m.

Schabarum Regional Park • (626) 854-5560

Learn how to become better prepared in the event of a natural disaster. Obtain information from public safety representatives and agencies who provide disaster assistance.

Taste of the Heights

Pathfinder Community Regional Park • (562) 690-0933

Enjoy this popular event that includes food from local restaurants, dancing to live music, and wine tasting. Proceeds from the ticket sales benefit local charities.

July 2015

“I Love America” 4th of July Parade

Saturday, July 4, 2015 • 9:00 a.m.

www.HHJuly4Parade.org

Join in your neighboring community's tradition of celebrating our Country's founding.

The parade route travels from the intersection of Stimson Avenue at Colima Boulevard and proceeds north on Stimson Avenue ending at Steinmetz Park.



Puente Hills Concerts in the Park

**FREE admission
and parking**

Schabarum Regional Park

17250 E. Colima Road • Rowland Heights

(626) 336-4937

www.concertsinthepark.com

Tuesdays, 7:00 p.m. to 9:00 p.m.

Food available for purchase.



July 29 - Beatles vs. Stones

Which band is the greatest? Featuring tribute bands Abbey Road and Jumping Jack Flash.

www.abbeyroadbeatletribute.com

www.jjflash.biz



August 5 - Cold Duck

www.coldduck.com

Cold Duck has been performing its way into the Southern California music scene since 1969, establishing itself as a premier dance band.



August 12 - Three Mo' Tenors

www.threemotenorsontour.com

Part opera, part jazz, part Broadway.

Senior PROGRAMS



Pathfinder Community Regional Park Senior Programs

18150 E. Pathfinder Road, Rowland Heights, CA 91748

(562) 690-0933

You are invited to join the "Senior Pathfinders" or other clubs and activities. Pathfinder Park offers several senior clubs and year-round programs for seniors ages 55 and older. Please contact the park to confirm program information.

Programs are subject to change

Year-round programs for seniors ages 55 and over.

Activity	Day	Time	Fee
Mexican Train Domino Game	Thursdays	9:00 a.m. to 12:00 p.m.	No Charge
Movies in the Park	4th Thursdays	1:00 p.m. to 4:00 p.m.	No Charge
Pathfinder Asian American Seniors Association	Mondays	9:00 a.m. to 5:30 p.m.	\$20/year
	Tuesdays	1:00 p.m. to 5:30 p.m.	\$20/year
Rowland Senior Club	Wednesdays	11:00 a.m. to 6:00 p.m.	\$20/year
	Fridays	1:00 p.m. to 6:00 p.m.	\$20/year
Senior Canasta Club	Wednesdays	12:00 p.m. to 4:00 p.m.	No Charge
	Thursdays	5:30 p.m. to 9:00 p.m.	No Charge
Senior Line Dance	Wednesdays	10:00 a.m. to 12:00 p.m.	Call park for details
Senior Pathfinders	Fridays	9:00 a.m. to 12:00 p.m.	No Charge
Social Dance	Tuesdays	11:30 a.m. to 1:00 p.m.	Call park for details



For information on reservations and rental permits call the park directly or log onto reservations.lacounty.gov

www.lacountyparks.org

Rowland Heights Parks All parks are open sunrise to sunset.

Carolyn Rosas Park
18500 E. Farjardo Street
(626) 864-5557

Rowland Heights Park
1500 S. Banida Avenue
(626) 912-6774

Pathfinder Community Regional Park
18150 E. Pathfinder Road
(562) 690-0933

Neighborhood Parks For more information contact (626) 333-1369.

Bill Blevins Park
19500 E. Windrose Drive

Gloria Heer Park
181 E. Gallineta Street

Trailview Park
2625 S. Saleroso Drive

Programs are subject to change.

**Parks
Make
Life
Better!**

Adult & Family Recreation & Sports Programs

All programs are year-round and for adults 18 years and up.

Activity	Day	Time	Facility	Fee
Chinese Folk Dancing	Fridays	2:00 p.m. to 4:00 p.m.	Carolyn Rosas	No charge
Line Dancing	Wednesdays Thursdays	6:30 p.m. to 8:00 p.m. 10:00 a.m. to 12:00 p.m.	Carolyn Rosas	No charge
Parent Tennis Programs	Saturdays	8:30 a.m. to 11:30 a.m.	Pathfinder	\$30 / 8 weeks
Pathfinder Sunshine Tennis Club	Sundays	7:00 a.m. to 1:00 p.m.	Pathfinder	No charge
Rowland Heights Community Coordinating Council	2nd Mondays	7:00 p.m. to 9:00 p.m.	Pathfinder	No charge
Social Dance	Thursdays Fridays 2nd & 4th Sundays	10:00 a.m. to 12:00 p.m. 10:00 a.m. to 12:00 p.m. 1:00 p.m. to 3:00 p.m.	Carolyn Rosas Rowland Rowland	No charge
Table Tennis	Mondays & Tuesdays	4:00 p.m. to 6:00 p.m.	Pathfinder	No charge
Tai Chi	Tuesdays & Thursdays Mondays & Wednesdays	8:00 a.m. to 10:00 a.m. 8:00 a.m. to 10:00 a.m.	Carolyn Rosas Rowland	No charge

Special Events Programs

All programs FREE

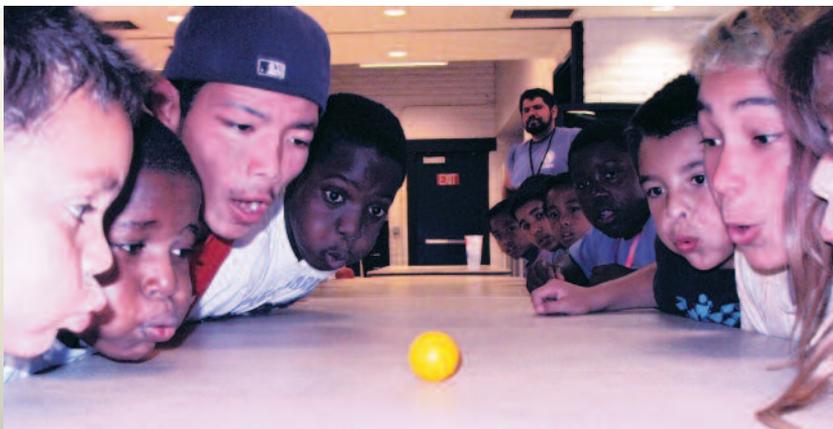
Program	Age Range	Date	Time	Facility
Buckboard Days Festival & Parade	All Ages	October 18, 2014	10:00 a.m. to 2:00 p.m.	Rowland
Here Comes Santa	All Ages	December 18, 2014	6:00 p.m. to 8:00 p.m.	Rowland
Safe Community Festival	All Ages	March 2015	10:00 a.m. to 2:00 p.m.	Rowland
Eggstravaganza	12 and under	April 4, 2015	10:00 a.m.	Pathfinder
Family Fun Festival	All Ages	April, 4 2015	11:00 a.m. to 4:00 p.m.	Carolyn Rosas
Wrestling Clinic	6-18 years	June 2015	9:00 a.m. to 3:00 p.m.	Carolyn Rosas



Youth Recreation & Sports Programs

Please note that programs are subject to change. Contact the park for program details.

Program	Ages	Season	Days	Times	Facility	Fee
After School Day Camp	6–12 years	August 2014–June 2015	Monday–Friday	2:30 p.m. to 6:00 p.m.	Carolyn Rosas	\$25/week
After School Program	6–12 years	August 2014–June 2015	Monday–Friday	2:30 p.m. to 6:00 p.m.	Rowland	\$25/week
After School Snack Program	18 and under	August 2014–June 2015	Monday–Friday	4:00 p.m. to 5:00 p.m.	Carolyn Rosas	No charge
Cheer	6–14 years	Year-round	Wednesdays	6:00 p.m. to 9:00 p.m.	Rowland	Call park for details
Karen’s Kid Dance Program (song and dance)	6–14 years	Year-round	Thursdays	6:00 p.m. to 8:30 p.m.	Rowland	Call instructor (909) 865-6364
Kung Fu	6 years and up	Year-round	Wednesdays	7:00 p.m. to 9:45 p.m.	Pathfinder	\$40/8 weeks
Martial Arts	8 years and up	Year-round	Mondays & Fridays	7:00 p.m. to 9:00 p.m.	Carolyn Rosas	No charge
Sheriff’s Youth Activities League	6–17 years	Year-round	Monday–Friday	2:00 p.m. to 6:00 p.m.	Carolyn Rosas	No charge
Summer Lunch Program	18 and under	July–August 2014	Monday–Friday	12:00 p.m. to 1:00 p.m.	Carolyn Rosas	No charge
Tennis Program (Open Patio)	5–6 years 7–8 years	Year-round	Mondays	3:00 p.m. to 4:00 p.m. 4:00 p.m. to 5:00 p.m.	Pathfinder	\$20/8 weeks
Wrestling Club (Advanced)	6–18 years	Year-round	Mon.–Wed.	6:00 p.m. to 8:30 p.m.	Carolyn Rosas	No charge
Wrestling Club (Beginners)	6–18 years	Year-round	Tues.–Thurs.	6:00 p.m. to 8:30 p.m.	Carolyn Rosas	No charge
Young Champions Martial Arts	5–15 years	Year-round	Fridays	6:30 p.m. to 9:00 p.m.	Rowland	Call park for details



Parks & RECREATION

Peter F. Schabarum Regional Park

(626) 854-5560 • www.lacountyparks.org
17250 E. Colima Road • Rowland Heights, CA 91748

October through March: 7:00 a.m. to 6:00 p.m.

April through September: 7:00 a.m. to 8:00 p.m.

\$6.00 vehicle entry fee on weekends & holidays.

Schabarum Regional Park is a 640-acre facility that includes 20 acres developed for picnics, youth camping, soccer, tennis and much more. Youth tennis lessons are offered year-round, and exercise classes take place every day free of charge. There is a "Senior Life Trail" exercise area, an equestrian



Former Los Angeles County Supervisor Peter Schabarum attends a barbecue in his honor.

boarding facility and exciting events are held throughout the year. Special features of the park include the Ume Tree Grove, which blossoms in February, and the Memorial Cherry Tree Path, blooming in March and April.



Dive Into Summer and Make a Splash!

Nogales High School Pool (Rowland High School Pool closed for remodeling)
401 S. Nogales Street, La Puente • (626) 965-5975 Ext. 1567

All participants must pre-register at:
Rowland Adult and Community Education Recreation Department,
2100 Lerona Avenue, Rowland Heights
(626) 965-2541

Programs: Swim Lessons (Monday through Friday, ages 6 months to adults), Stroke Clinic, Water Polo, and Lifeguard Training.
Afternoon Swim: Fridays 12:45 p.m. to 2:45 p.m. Fee: Children \$2; Adults \$3

San Gabriel YMCA www.sgyymca.org (626) 339-6221

Los Altos High School
15565 Los Altos Drive
Hacienda Heights

Wilson High School
16455 Wedgeworth Drive
Hacienda Heights

Programs: Swim lessons, recreation swim, lap swim, advanced stroke development, Lifeguarding Certification Classes. Swim programs are open to everyone (members and non-members). Financial Assistance is available for qualifying applicants-just ask!

- **Swim Lessons**
- **Recreation Swim Pass** – \$25 per month, Monday through Friday, 12:30 p.m. to 2:00 p.m.
- **NEW! Lap Swimming** – \$25 per month, 6:30 a.m. to 12:00 p.m., 12:30 p.m. to 3:00 p.m.

Puente Hills Habitat Preservation Authority

Endowment provided by the Puente Hills Landfill.
www.HabitatAuthority.org (562) 945-9003

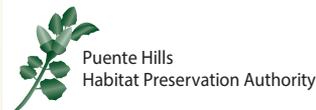
Enjoy the serene setting of the Puente Hills Preserve. Sign up at www.meetup.com/Puente-Hills-Preserve-Hikers to receive updates regarding public hikes or visit the website's calendar. Listed are some upcoming hikes.



Wildlife Track Hike

Saturday, August 16, 2014 8:00 a.m. to 10:00 a.m.
Arroyo San Miguel Trailhead • 7531 Colima Road • Whittier
Along the trails you'll see animal tracks in the dirt. Join this 2.8 mile easy hike on a trail only open with a guide. Trail access is via a dirt road with a low lying gate across the street from the Arroyo Pescadero lot. No dogs.

Save the Date! Saturday, September 27, 2014



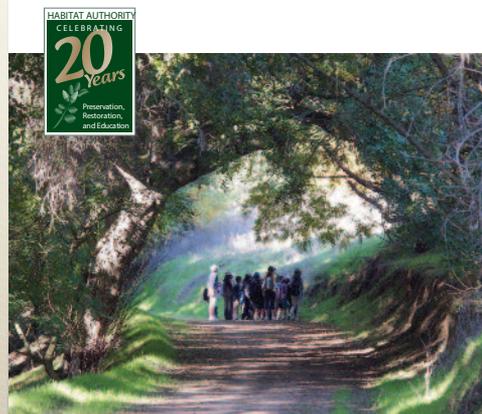
Join the Puente Hills Habitat Preservation Authority for its 20th Anniversary Celebration on Saturday, September 27, 2014.

The event will be held in Hacienda Heights from 9am to 1pm.

THE EVENT WILL INCLUDE:

- Light Refreshments
- Award Announcements
- Crafts and Hikes
- Partner Booths/Displays

Leading up to the Anniversary Event the Habitat Authority will offer:



A PHOTO CONTEST



AN ESSAY CONTEST



PRESERVE PASSPORT

Like us on Facebook!
facebook.com/PuenteHillsPreserve

Follow us on Twitter!
[@PHHPA](https://twitter.com/PHHPA)

Learn more at — www.HabitatAuthority.org

Rowland Heights Library (626) 912-5348

Desiree Lee, Community Library Manager
1850 Nogales Street, Rowland Heights, CA 91748

Monday - Thursday: 9:00 a.m. to 9:00 p.m.
Fridays: 9:00 a.m. to 6:00 p.m.
Saturdays: 9:00 a.m. to 5:00 p.m.
Sundays: 1:00 p.m. to 5:00 p.m.



Collection

The Rowland Heights Library offers about 134,215 book titles, 83 magazines and newspaper subscriptions, 6,100 audio recordings and 6,621 DVDs. The library also has collections of ethnic and non-English (Chinese, Korean, Spanish and Vietnamese) print and non-print materials, local history materials, and large print books.

The Friends of the Rowland Heights Library sponsors rental DVD collections as well special programs for adults, teens and children. A full range of adult, teen, and children's programs is provided year-round.

Services

The Library has online catalogs and public access Internet computers.

Online Summer Reading program

Activity is offered through August 20, 2014. Track your reading and write reviews. Visit colapublib.org/srp/.

Summer Reading Program 2014

Storytimes and special programs are offered for adults, children and teens, including holiday programs. All libraries offer a summer reading program through August 2014 for school-age children and teens.

Homework Center

The homework center supports the educational needs of students from local schools. For more information on this program and program schedules, please call the library or look in the "Calendar of Events" section of the County Library Web site at colapublib.org.



Special Summer Events at the Library

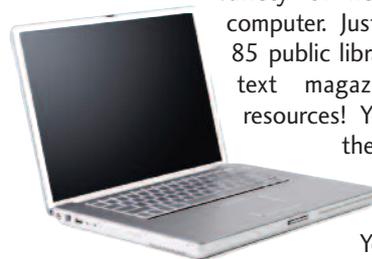
Thursday, July 31, 2014 2:00 p.m.
Full Spectrum (science and comedy)

Wireless Access:

"Free Wireless Internet Access" is available to library card holders with laptop computers. Bring your WiFi-capable laptop to the library to take advantage of wireless Internet access.

From your home computer:

With a free County Public Library card, you can have access to a variety of helpful services from your own computer. Just apply at any one of the County's 85 public libraries and have free access to full-text magazines, newspapers and other resources! You may also place items on hold in the online catalog and have them sent to the library for free.



You can use our premium research tools to find information about business, health and medical issues, test preparation, genealogy, car repair, homework topics for students of all ages, and much more. To access these resources go to colapublib.org/periodicals/, click on "Research and Learning" at the top of the page, select the resource you want, and enter your library card number.

Live Homework Help

Free Online Help From Real Tutors

Math • Science • Social Studies • English
Grades K-12, College & Adult Learners

www.colapublib.org/children/tutor/

Department of Animal Care and Control



Baldwin Park Animal Care Center • (626) 962-3577
4275 N. Elton St. • Baldwin Park, CA 91706

Visit the new website at: www.animalcare.lacounty.gov
Monday–Thursday: 12:00 p.m. to 7:00 p.m.
Fridays, Saturdays, and Sundays: 10:00 a.m. to 5:00 p.m.

Online Service Request: Submit an online service request for: reporting loose dogs, injured animals, dog bites (non-emergency), dead animal pick up, reporting animal cruelty and more.



“Like” them on Facebook!-

Baldwin Park Animal Care Center page:

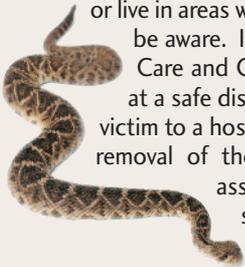
www.facebook.com/CountyofLosAngelesBaldwinParkAnimalCareCenter

Follow them on Twitter- @LACoAnimalCare



Rattlesnakes - The Danger is Minimal if You Know What to Do.

Spring and summer is Rattlesnake season. If you hike on local trails or live in areas where there are large amounts of brush nearby please be aware. If you see a rattlesnake on your property, call Animal Care and Control (ACC) and keep an eye on its whereabouts at a safe distance. If a rattlesnake bites someone, transport the victim to a hospital as quickly as possible or call 911. Call ACC for removal of the rattlesnake. Remember to stay calm, call for assistance, and keep in mind that there is time for successful treatment. For more information log on to file.lacounty.gov/dacc/cms1_029452.pdf.



Seniors are Targets for “Scammers” Don’t be a Victim!

Department of Consumer Affairs



(800) 593-8222

www.dca.lacounty.gov

The Department of Consumer Affairs (DCA) has received complaints about scams that start with a phone call. Here are some recent scam trends:

The Grandparents Scam: Someone calls you claiming to be a “grandchild” and says they need money right away. They claim to have been in an accident overseas, hurt, arrested, or stuck in customs.

The Truth: Find out more information before you even consider sending money. Ask the caller important questions only your family would be able to answer.

The One-Ring Scam: Your mobile phone rings once. You don’t recognize the incoming phone number and return the call.

The Truth: Do not return calls from an unfamiliar foreign phone number. If you call back, you may be connected to a chat service and stuck with a \$20 international calling fee, plus charges for each minute spent connected to the service.

Jury Duty Payment Scam: Someone calls stating there is a warrant for your arrest for failing to appear for jury duty, and demanding money to “pay the fine.” The callers falsely claim that they are from a law enforcement agency. The caller will instruct you to get a money order, conduct a wire transfer, or buy a gift card – usually Green Dot – and send it to ‘pay the fine.’

The Truth: Calls soliciting money are never made by law enforcement or any government agency. Report suspicious phone calls to the Walnut/Diamond Bar Station, or to DCA.

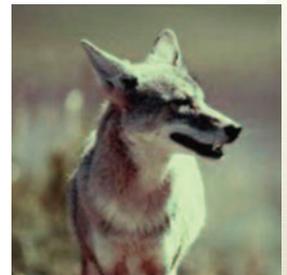


Coping with Coyotes

Coyotes are often sighted in Rowland Heights. There are several steps you can take to discourage coyote visits on your property.

- Never leave small children unattended in your yard.
- Keep small pets indoors. Keep pet food indoors or promptly remove dishes when pets complete their meal.
- Clear brush and dense weeds from around your property. This discourages small rodents from gathering near your home and deprives coyotes of a meal.
- Maintain trash cans with secure lids. Coyotes have been known to scavenge through the trash.
- Pick up fallen fruit and cover compost piles.
- Put away bird feeders at night to avoid attracting rodents and other coyote prey.
- Do not feed or leave water for coyotes or other wildlife. It is against the law to feed coyotes.

If you still experience coyote problems, contact the Los Angeles County Agricultural Commission/Weights and Measures Department for further assistance at (626) 575-5462. To report an injured coyote, contact the Department of Animal Care and Control at (626) 962-3577. For more information on living with wildlife log on to www.habitatauthority.org/living-with-wildlife/.



Los Angeles County Online Resources

portal.lacounty.gov/wps/portal/lac/online/

Log onto the Los Angeles County website for a listing of over 100 County online resources.

Public Safety- Stay Informed!

**Register with Alert LA County
Emergency Mass Notification System**
www.Alert.lacounty.gov



Alert LA County will be used by the County's Emergency Operations Center to notify you about emergencies or critical situations associated with your street address and provide information regarding necessary actions.

Crime Stoppers - Report Crime Anonymously
www.lacrimestoppers.com 1(800) 222-TIPS (8477)

Text the letters TIPLA plus your tip to 274637 (CRIMES) or use the website.

Emergency Survival Guide Available Online
lacoa.org/PDF/EmergencySurvivalGuide-LowRes.pdf

Residents of unincorporated areas can prepare for disasters by logging on to the County homepage at www.lacounty.gov, click "Residents", then "Unincorporated Areas". You will find the Guide under "Emergency Preparedness".

Graffiti Hotline
(800) 675-4357 (HELP) www.ladpw.org/go/graffiti
Call or report graffiti online 24-hours a day, 7-days a week. Residents with iPhones and Androids can report graffiti using "The Works", downloaded for FREE through the App store. Users can report graffiti by taking a picture or clicking on a map. Smartphone users can report graffiti through the mobile website www.m.ladpw.org.

**Specific Needs Awareness Planning (SNAP)
Voluntary Disaster Registry**
www.snap.lacounty.gov

Voluntary disaster registry for residents with special needs.

**Nixle - Receive Local Community Messages from
your Local Police Station** www.nixle.com

Register to receive up-to-date notifications from the Sheriff's Department or your local station through email or text message alerts. You can also **text your zip code to 888777** to receive text alerts only. Standard text messaging rates may apply.

Public Library

Live Homework Help
www.colapublib.org/children/tutor/

FREE online service connects students in Kindergarten-12, college and adult learners with live tutors.

Try the Library's New Mobile App for Smartphones!

Visit www.colapublib.org/mobile to find a library, check your account, search the catalog, place holds, and more. Available for Apple phones/tablets, Android phones/tablets, Blackberries and Windows7 phones.

Attention Kindle Owners!

Download library books for FREE! Check out the eBooks at www.colapublib.org/gomobile.

Watch Live!

Los Angeles

County Board of Supervisors Meeting

bos.co.la.ca.us/BoardMeeting/LiveBroadcast.aspx

Meetings are held every Tuesday at approximately 9:30 a.m.

Parks and Recreation

The Department of Parks and Recreation launched a new mobile website which provides information about the Department's beautiful parks and special events. m.parks.lacounty.gov

Public Works and Regional Planning

Department of Public Works

<http://dpw.lacounty.gov/contract/> or
<http://dpw.lacounty.gov/TheWorks>

Download the app and log on to the newly enhanced version of "The Works" for iPhone and Android users. More information is now available on permits, utilities, roads, transit services, track the status of your complaint, download photos of problems at locations that now include parks and trails, report property violations, graffiti, public health pool violations at hotels, motels, and apartments and more.

Z-NET

planning.lacounty.gov/znet

Look up land use and zoning information in Unincorporated areas.

Additional County Services

2-1-1 Information and Referrals www.211la.org

Search the 2-1-1 database for community, social, health and government service needs.

Animal Care and Control animalcare.lacounty.gov

Access online service requests to report loose dogs, dead animal pick up and more.

Assessor's Office

maps.assessor.lacounty.gov/mapping/viewer.asp

Research your property description, tax bill info and more.

Department of Human Resources m.hr.lacounty.gov

Search for employment and receive mobile alerts.

LA County Helps!

lacountyhelps.org

Determine if you qualify for social services.

Los Angeles County Website and Services Locator

www.gis.dpw.lacounty.gov/servicelocator

Find your District or service providers. You can locate your County, State, federal representatives as well as water districts, school districts, local law enforcement and more.

Department of Public Social Services

dpss.lacounty.gov/dpss/childcare/search.cfm

Locate neighborhood child care resources or pre-schools closest to you.



Registrar Recorder/County Clerk

www.lavote.net

Online Voter Registration Launches in Los Angeles County. Unregistered voters can now register to vote online!

Public SAFETY

Los Angeles County Sheriff's Department www.lasd.org



Walnut/Diamond Bar Station Captain, Jeffrey Scroggin
21695 E. Valley Blvd. • Walnut, CA 91789
(909) 595-2264

Town Sheriff, Deputy William Gonzales **(909) 859-2842 x3064**

Rowland Heights Public Safety Center
1723 Fullerton Road • Rowland Heights • **(626) 965-6627**
Hours: Monday – Friday 10:00 a.m. to 4:00 p.m.

Rowland Heights Youth Activities League Program
Carolyn Rosas Park, 18500 E. Farjardo Street • Rowland Heights
Deputy Gary Vargas **(626) 839-6631**

The Youth Activities League (YAL) programs are held year-round and provide recreational, mentoring, and tutoring programs for the youth of Rowland Heights between the ages of six and eighteen (must be attending high school).

Rowland Heights Special Problems Team

To address specific crimes in Rowland Heights, a Special Problems Team investigates crimes, patrols areas where crime has increased, conducts parole and probation compliance searches, identifies and tracks gangs/taggers, and educates the community on crime prevention. The Team has been instrumental in the investigation and apprehension of several criminals within the community.

Crime Prevention - Vacation Check

Don't make yourself the target of thieves while on vacation!

- Lock your doors and windows when away from your home.
- If you park your vehicle outside overnight, bring all items of value inside.
- If going on vacation, have a neighbor watch your home and

pick up your mail and newspapers. Request a vacation check from Walnut/Diamond Bar Station. Deputies drive by your residence every shift until your return.

Neighborhood Watch

A safe community requires everyone's involvement. For information on starting or joining a Neighborhood Watch contact Rowland Heights Community Relations Deputy Louis Denver at **(909) 859-2840** or email ladenver@lasd.org.



Los Angeles County Fire Department

www.fire.lacounty.gov

Assistant Fire Chief, Dave Stone

Need to speak with someone right away? The Public Information Team can be reached at **(323) 881-2411** or info@fire.lacounty.gov.

For emergencies, dial 9-1-1.



Watch Fire Department heroes at work on Youtube
youtube.com/user/LosAngelesCountyFD



Like them on Facebook
Facebook.com/LACoFD



for instant updates follow them on Twitter
Twitter@LACo_FD

Or visit your local fire stations serving Rowland Heights:

Fire Station 119
20480 E. Pathfinder Road,
Walnut, CA
(909) 598-4290

Fire Station 145
1525 S. Nogales Avenue,
Rowland Heights, CA
(626) 854-3486



Brush Clearance Reminder

Rowland Heights residents of the local hillsides and surrounding areas are reminded that in early summer the Fire Department begins their annual brush clearance inspections. Fire personnel canvas the area and issue 30-day correction notices to residents whose property does not comply with the County's Brush Clearance requirements. For more information download a copy of the wildfire action plan entitled **Ready! Set! Go!** at www.fire.lacounty.gov or call **(323) 881-2411**.

Watch the Water

Check out Conditions of Local Beaches Online

Los Angeles County Fire Department, Lifeguard Division
www.watchthewater.org

Although we live close enough to enjoy a quick trip to the coast, the weather can be different than in Rowland Heights. Now you can check online to determine beach weather and water conditions, activities, what type of facilities are available, and a 360 degree view of various beach areas. Through a partnership with the Los Angeles County Department of Beaches and Harbors, this first of its kind website offers up to date information using a network of web cameras, weather stations and water thermometers to help you plan a trip to the beach!



County Of Los Angeles Office of Emergency Management

Chief Executive Office

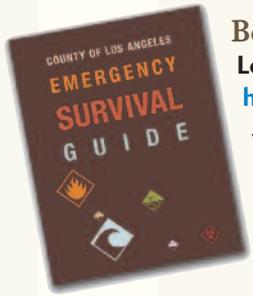
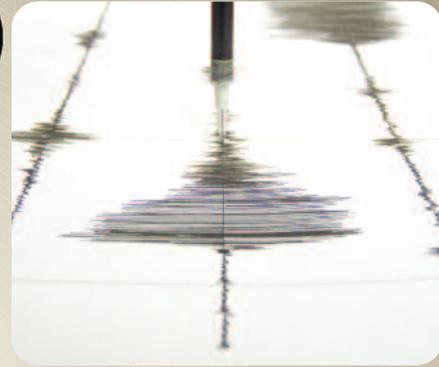
(323) 980-2260 • <http://lacoa.org>



Recent Earthquakes Reminds Rowland Heights Residents to be Prepared!

The earthquake that was centered in La Habra that occurred in May, was strong enough to rattle nerves of residents in Rowland Heights. This is a reminder that we live in earthquake country, and that Los Angeles County is an area that is prone to earthquakes and other natural hazards and threats.

The Office of Emergency Management is responsible for directing preparedness efforts for the County of Los Angeles. The Office maintains the Emergency Survival Program and the Emergency Survival Guide to help residents of the Unincorporated areas prepare for emergencies and disasters.



Be Prepared!

Los Angeles County Emergency Preparedness Guide

<http://lacoa.org/PDF/EmergencySurvivalGuide-LowRes.pdf>

You can also visit www.espfocus.org to download a copy of the Emergency Preparedness Guide and find more preparedness information such as planning with your community, pet preparedness, assembling a supply kit, evacuation tips, coping with extreme weather and planning for people with disabilities. The Guide was designed especially for residents of Unincorporated areas. Can't get it online? Call the ESP Hotline at (213) 974-1166 to receive a FREE copy.

Want to increase your awareness and learn skills to prepare your family, neighbors and your community? Consider becoming trained through the Community Emergency Response Team (CERT) program. For more information log on to fire.lacounty.gov/ProgramsEvents/Cert_schedule.asp or call (909) 620-8327.



Household Plan

Prepare a Household Emergency Kit that meets the needs of your family including any needs of children, the elderly, and pets. If you already have a kit, then make sure it's updated. Here is a checklist offered by the Department of Public Health (www.bereadyla.org) to get you started.

Emergency Kit

❑ Water

Store one gallon of water per person (or pet) per day in clean plastic containers (glass bottles may break).



❑ Food

Choose canned or packaged foods that don't require refrigeration or cooking such as ready-to-eat canned meats, beans, tuna fish, fruits and vegetables, canned juices, milk, soup, high energy foods, such as peanut butter, granola bars and trail mix. Remember to include foods that you and your family like, special food for infants or persons with dietary restrictions and pet food.

❑ First Aid Kit

Buy or put together a first aid kit for your home and one for each car containing:

- Sterile gauze and adhesive bandages in assorted sizes
- Hypoallergenic adhesive tape
- Tweezers, scissors, antibacterial cream
- Protective Gloves, cleansing agent/soap
- Sunscreen



❑ Medications

Prescription medications you and your family use daily (Have at least a 7 day supply of each one) and non-prescription medications you and your family use regularly.

❑ Tools and Supplies

- Solar, manual or battery operated radio and extra batteries
- Flashlights and extra batteries
- Manual can opener
- Fire extinguisher
- Whistle
- Work Gloves
- Tools to turn off gas and water
- Personal hygiene items, such as toilet paper, toothbrushes, toothpaste and soap
- Extra clothing and sturdy shoes



❑ Records

Store important records and documents in a waterproof, portable container. Examples include:

- Personal identification, financial, health and insurance information and other important documents
- Inventory of valuable household items
- Family records
- Cash in small bills

Public Works & PLANNING

The Department of Public Works (DPW)

dpw.lacounty.gov



If you have a Road Maintenance related question or concern, contact **(626) 337-1277** or **(800) 675-HELP (4357)**. You can also forward a request online at dpw.lacounty.gov/resident.

Keep Rowland Heights Clean Trash Container Placement Regulations



Trash containers should be placed out of sight after your regular collection date. The County of Los Angeles Code of Ordinances indicates that you should not place any solid waste, or any container containing solid waste, at any place of collection before 5:00 p.m. of the day before the scheduled collection date, or leave a container at the place of collection after 8:00 p.m. on the day of actual collection, or more than two hours after actual collection, whichever is later. For information on illegally placed trash containers, visit www.CleanLA.com and click on "Trash Collection/Illegal Dumping" located on the left, or contact the Department of Public Health at **(888) 700-9995** or you may also report the problem by logging on to admin.publichealth.lacounty.gov/phcommon/complaints/phcomp.cfm.

Traffic Safety Improvements

Planned traffic upgrades will ease congestion at the intersection of Colima and Fullerton Roads. The project includes adding a right turn lane for northbound traffic. The installation of a closed-circuit television camera at the intersection of Colima Road and Stoner Creek Road will assist in monitoring traffic. These improvements will enable DPW staff to view the intersection in real-time and provide quicker response to congestion and incidents. The project is scheduled to be completed by fall 2014.

Need A Place To Take Your Green Waste?

Due to the Puente Hills Landfill closure, residents, businesses, waste haulers, and gardeners will need to find an alternate facility to take green waste. To assist you, DPW developed the Green Waste Management Resource Guide which provides addresses, maps, and contact information of locations that accept green waste. To download the Resource Guide, visit www.LACountySWIMS.org/GW, or contact DPW at swims@dpw.lacounty.gov or call **(800) 320-1771**.



ROAD IMPROVEMENT PROJECTS IN ROWLAND HEIGHTS

PROJECT NAME/LOCATION	TYPE OF WORK	TENTATIVE CONSTRUCTION SCHEDULE
Tranbarger Street: And various street segments including: Otterbein Ave., Addis St., Electra Ave., Carvin Ave., Edmore Ave., Banida Ave., Kingsmill Ave., Castlepeak St., Larmor Ave., Lindengrove Ave., Annadel Ave., Gravina St., Cronin Dr. and Brea Canyon Cutoff Rd.	Pavement Rehabilitation, Striping and Pavement Markings	Summer 2014
Pathfinder Road: From Fullerton Road to 200' east of the Pathfinder Community Regional Park entrance.	Pavement Rehabilitation	Fall 2014

Department of Regional Planning planning.lacounty.gov



Award-Winning Zoning Enforcement Brochure in Five Languages

Compliance with the zoning code helps property owners and residents keep their neighborhoods clean and attractive. Because the code is complex, Regional Planning has redesigned its Zoning Enforcement service brochure to explain how to report violations and the code enforcement process. The brochure has been translated into Spanish, Korean, Chinese, and Tagalog. These brochures won the County of Los Angeles 2013 Productivity and Quality Award. The brochures are available online at planning.lacounty.gov/view/zoning_enforcement_information_guides



Renewable Energy Ordinance

Renewable energy production is increasing in Los Angeles County, from solar panels to windmills, for on-site use at residences or businesses and off-site use for larger facilities. Regional Planning is drafting a Renewable Energy Ordinance to set standards for these facilities to ensure safety and minimize environmental impacts. More information is available at **(213) 974-6476**.

Freeway/Roadside Non-emergency Service#3-9-9
(Cell phones only)

2-1-1 L.A. County2-1-1

Abandoned Vehicles2-1-1 or (213) 974-6483

Animal Care and Control(626) 962-3577

Board of Supervisors

Fourth District Field Office(909) 594-6561

Chamber of Commerce

San Gabriel Valley

Regional Chamber of Commerce(626) 810-8476

Child Abuse Hotline (24-Hours)(800) 540-4000

Child/Spousal Support(866) 901-3212

Children with Special Needs

Parents Place Family Resource Center(626) 919-1091

San Gabriel/Pomona Regional Center(909) 620-7722

Community Development Commission.....(626) 262-4511

Consumer Affairs(800) 593-8222

Domestic Violence Hotline(800) 978-3600

Environmental Health

24-Hour Hotline/General Information(888) 700-9995

Fire Department-Emergencies9-1-1

Fire Station 119(909) 598-4290

Fire Station 145(626) 854-3486

Public Information(323) 881-2411

Garbage/Waste Collection

Athens Services(888) 336-6100

Graffiti Removal Hotline(800) 675-4357

Hazardous Waste Round-ups(888) 253-2652

Health Centers

El Monte Comprehensive Health Center(800) 383-4600

La Puente Health Center(626) 968-3711

Los Angeles/USC Medical Center(323) 226-2622

Pomona Public Health Center(909) 868-0235

Pomona Valley Hospital(909) 865-9500

Whittier Rio Hondo AIDS Project(562) 693-2247

Housing Authority.....(626) 262-4510

East San Gabriel Valley Coalition

for the Homeless(626) 333-7204

Rehabilitation Grants and Loans(626) 586-1817

Juror Services.....(213) 974-5811

Library – Rowland Heights(626) 912-5348

Military Street Banner Program.....(909) 594-6561

Parks and Recreation

Carolyn Rosas Park(626) 854-5557

Pathfinder Community Regional Park(562) 690-0933

Puente Hills Habitat Authority(562) 945-9003

Rowland Heights Park(626) 912-6774

Schabarum Regional Park(626) 854-5560

Sheriff's Youth Activities League(626) 839-6631

Steinmetz Senior Center(626) 934-7041

Property Tax Information(888) 807-2111

Assessor's Regional Office(626) 258-6001

Public Safety(Emergencies) 9-1-1

Walnut/Diamond Bar Sheriff's Station(626) 913-1715

California Highway Patrol

(Santa Fe Springs Station)(562) 868-0503

Dispatch (non-emergency/after-hours).....(323) 982-4900

Public Safety (Continued)

Rowland Unified School District Police(626) 935-8480

Crime Stoppers(800) 222-8477

Public Transportation

Dial-A-Ride(800) 439-0439

Access Services (for the disabled)(800) 827-0829

Foothill Transit(800) 743-3463

Hollywood Bowl-Park and Ride (Schabarum Park)

.....(800) 745-3000

Metrolink(800) 371-LINK

METRO Bus Information(323) 466-3876

Public Works (General) (800) 675-4357

Building and Safety(626) 961-9611

Road Maintenance

(report pot holes, illegally posted signs)(626) 337-1277

Sewer Maintenance(800) 675-4357

Sidewalks, Curbs, and Gutters(626) 337-1277

Street Lighting Maintenance (Edison)(800) 611-1911

Street Lighting Requests(626) 300-4726

Street/Tree Maintenance(626) 337-1277

Traffic Safety Investigations(626) 300-4708

Regional Planning (General) (213) 974-6411

Zoning Enforcement(213) 974-6483

Registrar-Recorder/County Clerk

Birth/Death/Marriage Records/

Marriage Ceremonies/License(562) 462-2137

Voter Information(800) 815-2666

Real Estate Recording, Notary Oaths(562) 462-2133

Safe Surrender Program-Toll Free (newborn infants)

.....(877) BABYSAFE or (877) 222-9723

Schools

Friends of Rowland Unified Schools Foundation (For Us)

.....(626) 935-8432

La Puente Valley Regional Occupational Center

.....(626) 810-3300

Rowland Unified School District(626) 965-2541

Senior Citizen Services

Aging and Adult Services(888) 202-4248

Elder Abuse Hotline(877) 477-3646

San Gabriel Service Center(626) 575-5431

Steinmetz Senior Center(626) 934-7041

YWCA Intervale Senior Services and Meals(626) 858-8382

Shopping Cart Retrieval(800) 252-4613

Social Services

Public Assistance (General Information)(626) 569-4298

San Gabriel Valley Service Center(626) 575-5431

Utilities

Gas Company(800) 427-2200

Rowland Water District(562) 697-1726

Southern California Edison.....(800) 655-4555

Walnut Valley Water District(909) 595-7554

Volunteer Service Organizations

Kiwanis.....(626) 333-8426

Rowland Heights Chinese Association(562) 695-1513 x109

Soroptomist(626) 290-5128

Toastmasters(626) 965-8215

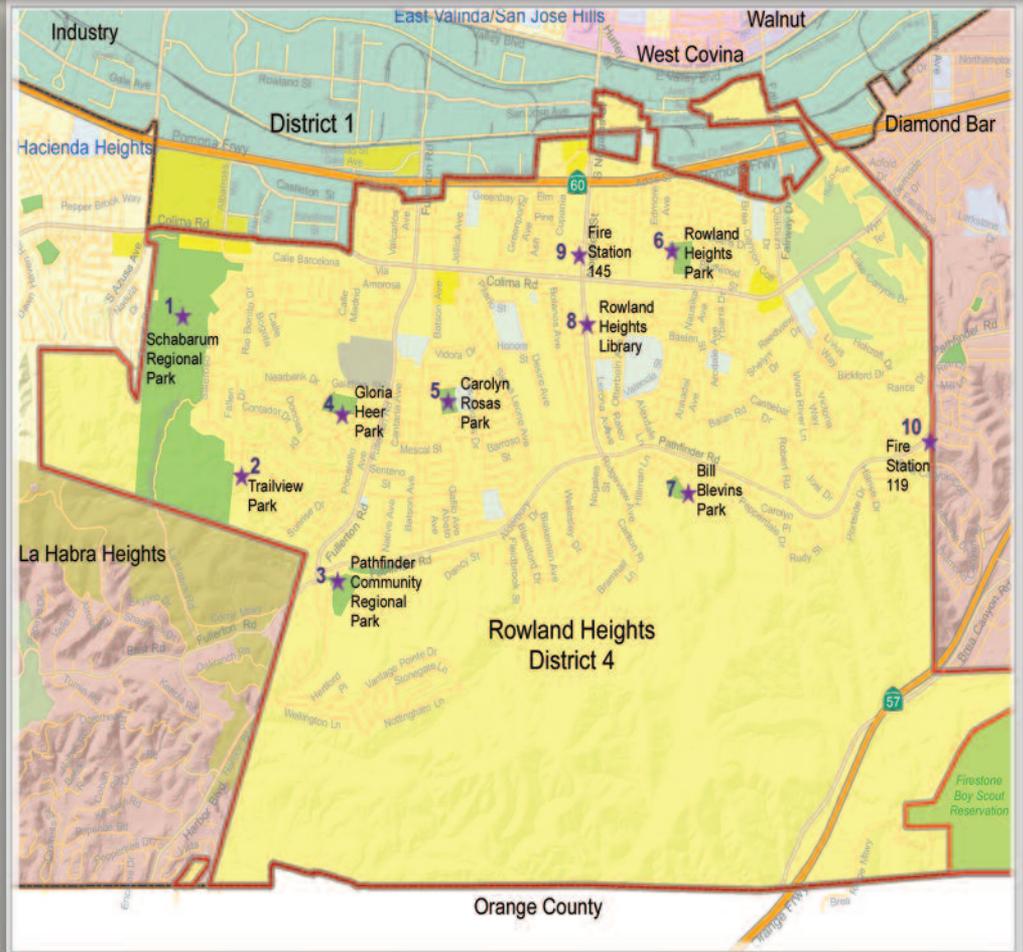
Walnut Valley Rotary(909) 861-7406

PRESORT
STANDARD
U.S. Postage PAID
City of Industry
Permit No. 4447

Local Residential Customer

Rowland Heights Facility Listing

1. **Schabaram Regional Park**
17250 E. Colima Road
Rowland Heights, CA 91748
(626) 854-5560
2. **Trailview Park**
2625 S. Saleroso Drive
Rowland Heights, CA 91748
(626) 333-1369
3. **Pathfinder Community Regional Park**
18150 E. Pathfinder Road
Rowland Heights, CA 91748
(562) 690-0933
4. **Gloria Heer Park**
18109 E. Gallineta Street
Rowland Heights, CA 91748
(626) 333-1369
5. **Carolyn Rosas Park**
18500 E. Farjardo Street
Rowland Heights, CA 91748
(626) 854-5557
6. **Rowland Heights Park**
1500 S. Banida Avenue
Rowland Heights, CA 91748
(626) 912-6774
7. **Bill Blevins Park**
19500 E. Windrose Drive
Rowland Heights, CA 91748
(626) 333-1369
8. **Rowland Heights Library**
1850 Nogales Street
Rowland Heights, CA 91748
(626) 912-5348
9. **Fire Station 145**
1525 S. Nogales Street
Rowland Heights, CA 91748
(626) 854-3486
10. **Fire Station 119**
20480 E. Pathfinder Road
Walnut, CA 91789
(909) 598-4290





Call 2-1-1 for FREE

Information on Health and Social Services

- Free & Confidential
- 24 Hours a Day, 7 Days a Week
- Multilingual
- TTY Accessible
- Call 9-1-1 for Emergencies

Information and Referrals:

- LA County Services
- Food and Shelter
- Landlord-Tenant Issues
- Employment Resources
- Medi-Cal and Food Stamps
- Care for Aging Parents
- Parenting Resources
- Health and Legal Services
- AND MUCH MUCH MORE

www.211LACounty.org

211 LA County is a public service for Los Angeles County residents that provides access to social and disaster services. 211 LA County will connect people in need to services such as emergency food and shelter, transportation for seniors and the disabled, childcare, employment assistance, elder abuse prevention, housing assistance and much more.

Funded By:





Your Opinion is Important!

Let us know what you think about the Rowland Heights Connection at www.lacounty.gov, click on "Residents", then "Unincorporated Area" to access the survey or email your comments to uas@ceo.lacounty.gov.
Thank you!