



Hacienda Heights CONNECTION

Community Newsletter • April 2006

COUNTY BOARD OF SUPERVISORS

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First District

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Second District

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Dear Community Member,

The County of Los Angeles is pleased to offer you the annual publication of the **Hacienda Heights CONNECTION** - an information newsletter prepared especially for the members of the Hacienda Heights community.

We have included information on local and regional County services and other valuable community resources. The newsletter has been expanded to include an **emergency preparedness checklist**. You are encouraged to take some time to review and complete this Checklist. Also, an *“At-A-Glance Directory”* is included that provides a list of telephone numbers to various County departments to request services or report problems in your community.

We hope you will continue to enjoy the newsletter and encourage you to complete the *“Tell Us What You Think”* survey available on the web at <https://lacws.co.la.ca.us/cao/haciendaheights.htm> or you may e-mail us with your comments at uas_sp@cao.co.la.ca.us.

Thank you

Hacienda Heights Improvement Association

The Hacienda Heights Improvement Association (HHIA) meets on the third Monday of each month, except for January and February when the meetings are held on the fourth Monday. Meetings are open to the public and are held at 7:00 p.m. in the Board Room at the Hacienda/La Puente Unified School District offices located at 15959 East Gale Avenue, City of Industry. To find out more about the HHIA and specific meeting dates, visit the HHIA website at www.hhia.net or send an e-mail to info@hhia.net. You may also write to HHIA at P.O. Box 5235, Hacienda Heights, CA 91745.

Living in Hacienda Heights

Hacienda Heights is an unincorporated community of approximately 11.4 square miles and has a population of approximately 53,000. Hacienda Heights is surrounded by the cities of La Habra Heights and Industry as well as the unincorporated area of Rowland Heights. As an unincorporated area, municipal services such as law enforcement, fire suppression, library, animal care and control, road maintenance, and park and recreation activities are provided by the County of Los Angeles.

The County Board of Supervisors is your “City Council” and is responsible for making policies that affect you. The County is divided into five Supervisorial Districts, each of which is represented by a Supervisor. In Hacienda Heights, all residential areas are part of the Fourth Supervisorial District. The Fourth District maintains a local office in Rowland Heights with knowledgeable staff to respond to residents concerns. The Rowland Heights 4th District Field office is located at:

1199 S. Fairway Dr., Suite 111 • Rowland Heights, CA 91789
(562) 943-4351 or (909) 594-6561 • Fax (909) 594-1621

A few industrial areas in Hacienda Heights, located north of Clark Avenue and West of Turnbull Canyon Road are within the First Supervisorial District. For assistance with issues related to these areas, contact the First District San Gabriel Valley Field Office at:

3400 Aerojet Avenue, Suite 240 • El Monte, CA, 91731
(626) 350-4500. • Fax (626) 448-1573

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Department of Parks and Recreation

MANZANITA PARK

1747 Kwis Avenue • Hacienda Heights, CA 91745
(626) 336-6246

Office Hours Monday through Friday
9:00 a.m. to 6:00 p.m.
Park Hours Sunrise to Sunset



Manzanita Park offers a variety of recreational programs and activities for youth/young adults and adults in addition to special events such as a Tiny Tots Festival and a Mother's Day Tea Party. Listed below is a schedule of the Park's activities, programs and special events. Please call the Park at the number listed above for additional information.

Hacienda Heights Information Center

The Hacienda Heights Information Center is now open at Manzanita Park assisting residents in obtaining information for Los Angeles County services including low income housing, senior services, voter registration, low income medical care, children's services, employment opportunities, and recreational facilities. The Center is opened Tuesday through Thursday from 4:00 p.m. to 7:00 p.m., subject to seasonal schedules at the Park.

Programs

Tiny Tots *Ages: 3 to 5*
September 2006 through June 2007
Mondays, Wednesdays and Fridays
9:00 a.m. to 11:00 a.m.
Fee: \$25 per week

Afterschool Program *Ages: 5 to 12*
September 2006 through June 2007
Monday - Friday 2:00 p.m. to 6:00 p.m.
Fee: \$25 per week

Snack Program *Ages: 18 and under*
September 2006 through June 2007
Monday - Friday 3:00 p.m. to 4:00 p.m.
Fee: No charge

Line Dancing *Ages: 18 and up*
Tuesdays 9:30 a.m. to 11:00 a.m.
Fee: No charge

Capers (Dance Group) *Ages: 7 to 13*
February through May 2006
Tuesdays and Thursdays
6:00 p.m. to 7:00 p.m.
Fee: No charge

PARK SAFETY POLICE
(800) 834-0064

Yoga *Ages: 18 and under*
Monday, Tuesday and Wednesday
6:30 p.m. to 8:30 p.m.
Fee: No charge

Mommy and Me Workout *Ages: 2 and under*
Tuesdays 11:45 a.m. to 12:45 p.m.
Fee: No charge

Mommy and Me Fun Time *Ages: 3 to 5*
Mondays and Wednesdays
12:30 p.m. to 1:30 p.m.
Fee: No charge

Kickboxing *Ages: 18 and under*
Wednesdays 12:45 a.m. to 1:45 p.m.
Saturday 11:00 a.m. to 12:00 p.m.
Fee: Call the park for fee information

Cheerleading *Ages: 6 to 12*
September 2006 through January 2007
Tuesdays and Thursdays
6:00 p.m. to 7:00 p.m.
Fee: No charge

Adult Softball *Ages: 18 and up*
Tuesdays and Thursdays
6:00 p.m. to 10:00 p.m.
Fee: Call the park for program costs

Special Events

Easter Egg Hunt *Ages: 12 and under*
April 14, 2006 4:00 p.m. to 7:00 p.m.
Fee: No charge

Tiny Tots Festival *Ages: All*
April 28, 2006
9:00 am. to 12:00 p.m.
Fee: No charge

Mothers Day Tea Party *Ages: All*
May 6, 2006
11:00 a.m. to 2:00 p.m.
Fee: No charge Fee: No charge

Thanksgiving Dinner *Ages: All*
November 22, 2006
6:30 p.m. to 9:00 p.m.
Fee: No charge

Here Comes Santa *Ages: All*
December 15, 2006
4:00 p.m. to 8:00 p.m.
Fee: No charge

EMERGENCY
Shelter Hotline
(800) 548-6047
(800) 339-6993



STEINMETZ PARK

1545 South Stimson Avenue • Hacienda Heights, CA 91745
(626) 855-5383

Office Hours Monday through Friday • 9:00 a.m. to 6:00 p.m.
Park Hours Sunrise to Sunset

Steinmetz Park offers a variety of programs and activities for all ages. A Senior Center is also located on the park grounds and includes a kitchen, a community room, billard room, a computer lab, and an arts and crafts room. The following is a schedule of the activities and events offered at the park.



Programs

Tiny Tots *Ages: 3 to 5*
September 2006 through June 2007
Mondays, Wednesdays and Fridays
9:00 a.m. to 11:00 a.m.
Fee: \$25 per week

After School Program *Ages: 6 to 12*
September 2006 through June 2007
Monday - Friday 2:00 p.m. to 6:00 p.m.
Fee: \$25 per week

Snack Program *Ages: 18 and under*
September 2006 through June 2007
Monday - Friday 4:00 p.m. to 5:00 p.m.
Fee: No charge

***Youth Tennis Program**
Mondays 4:00 p.m. to 6:00 p.m.
8 week program

***Asian Senior Club** *Ages: 55 and up*
Thursdays 8:30 a.m. to 12:00 p.m.

Adult Tennis Program *Ages: 18 and up*
Saturdays 7:00 a.m. to 12:00 p.m.
Fee: No charge

Pom and Cheer *Ages: 5 to 15*
December through February
Mondays 5:00 p.m. to 7:00 p.m.
Fee: \$40 for 10 week program

Youth Basketball Clinic *Ages: 5 to 15*
November 2006 through February 2007
Tuesdays 4:00 p.m. to 9:00 p.m.
Fee: \$25 for 8 week program

***Folklorico Dance** *Ages: 3 to 18*
Tuesdays 6:00 p.m. to 7:30 p.m.

Bull Dog Club *Ages: 18 and up*
1st Wednesday of the Month
6:30 p.m. to 10:00 p.m.
Fee: No charge

***Baton Twirling** *Ages: 4 and up*
Wednesdays 3:00 p.m. to 5:00 p.m.

Take it Easy Dance *Ages: 55 and up*
Thursdays 1:00 p.m. to 4:00 p.m.
Fee: No charge

Meditation Techniques *Ages: 55 and up*
Thursdays 6:00 p.m. to 8:00 p.m.
Fee: No charge

H.E.A.T Program *Ages: 13 to 18*
September 2006 through June 2007
Thursdays 6:00 p.m. to 8:00 p.m.
Fee: No charge

Bike and Hike *Ages: Call the park for age information*
Fridays 8:00 a.m. to 12:00 p.m.
Fee: No charge

Knitting Class *Ages: 55 and up*
Fridays 8:00 a.m. to 12:00 p.m.
Fee: No charge

Line Dancing *Ages: 55 and up*
Fridays 9:00 a.m. to 11:00 a.m.
Fee: No charge

***Ballet, Tap, Jazz and Spanish Flamenco** *Ages: 3 to 18*
Saturdays 10:00 a.m. to 5:00 p.m.

Special Events

Gem and Mineral Show *Ages: All*
April 8, 2006 to April 9, 2006
10:00 a.m. to 4:00 p.m.
Fee: No charge

Celebration of Youth *Ages: All*
May 20, 2006 9:00 a.m. to 4:00 p.m.
Fee: No charge

Turkey Toss *Ages: All*
November 18, 2006
10:00 a.m. to 12:00 p.m.
Fee: No charge

Easter Egg Hunt *Ages: All*
March 17, 2007
10:00 a.m. to 12:00 p.m.
Fee: No charge

*** Call the park for fee information**

VICTIM-WITNESS ASSISTANCE PROGRAM

<http://www.lacountyda.org/vwap>

If you or someone you know has been a victim of a crime and needs assistance, call VWAP's central office at (213) 974-7499 or the toll free number (800) 773-7574.



Department of Parks and Recreation

STEINMETZ SENIOR CENTER

1545 South Stimson Avenue • Hacienda Heights, CA 91745
(626) 934-7041 **Center Hours 8:00 a.m. to 5:00 p.m.**

Senior activities and classes provided at the Center are free of charge to persons **55 years** and older except for those activities where a small fee has been indicated.

Oil Painting

Mondays 8:00 a.m. to 12:00 p.m.

Tai Chi

Mondays 8:00 a.m. to 12:00 p.m.
 Friday 8:00 a.m. to 10:00 a.m.

Walking 400 miles for Fitness

Mondays, Wednesdays and Fridays
 8:30 a.m. to 10:30 a.m.

Ceramics

Mondays and Thursdays
 1:00 p.m. to 5:00 p.m.

Slow Stretch Aerobics

Tuesdays and Thursdays
 8:00 a.m. to 10:00 a.m.

Quilting

Tuesdays 8:30 a.m. to 12:30 p.m.

English as a Second Language

Tuesdays, Wednesdays and Thursdays
 9:00 a.m. to 12:00 p.m.

Senior Lunch

Monday - Friday 11:00 a.m. to 1:00 p.m.
 Fee: \$1.50 suggested donation

Chinese Brush Painting

Tuesdays 1:00 p.m. to 4:00 p.m.

Bridge Club

Tuesdays 12:30 p.m. to 4:00 p.m.

Ballroom Dancing

Tuesdays 1:00 p.m. to 3:00 p.m.

Watercolor and Acrylics

Wednesdays 12:30 p.m. to 4:30 p.m.

Card Club

Wednesdays 12:30 p.m. to 4:30 p.m.

Spanish Class

Thursdays 9:30 a.m. to 11:30 p.m.

Guitar

Thursdays 3:00 p.m. to 5:00 p.m.

Crocheting and Knitting

Fridays 8:00 a.m. to 11:30 a.m.

Bingo

Fridays 1:00 p.m. to 3:30 p.m.

Understanding and Using Computers

Mondays and Thursdays
 8:00 a.m. to 11:30 a.m.
 12:30 p.m. to 2:30 p.m.
 Tuesdays and Wednesdays
 8:00 a.m. to 11:00 a.m.
 Fridays 9:00 a.m. to 3:00 p.m.

Special Events:

Mother's Day Dance

May 10, 2006 1:00 p.m. to 4:00 p.m.

Father's Day Dance

May 14, 2006 1:00 p.m. to 4:00 p.m.

4th of July BBQ

July 3, 2006 1:00 p.m. to 4:00 p.m.

Health Fair

August 30, 2006 9:00 a.m. to 1:00 p.m.

Casino Royale Night

Ages: 21 and up
 September 16, 2006
 6:00 p.m. to 9:00 p.m.
 Fee: Call the park for fee information

Halloween Dance

October 30, 2006
 1:00 p.m. to 4:00 p.m.

Thanksgiving Dinner

November 17, 2006
 4:00 p.m. to 7:00 p.m.
 Fee: \$5

Christmas Dinner

December 15, 2006
 4:00 p.m. to 7:00 p.m.
 Fee: Call the park for fee information

Valentine's Day Dance and Reception Renewal for Vows of 50 Years

February 14, 2007
 1:00 p.m. to 4:00 p.m.
 Call the park for more information.

Additional Senior Resources at Steinmetz Park

Senior Lunch Program

(626) 934-7041
 Monday - Friday: 12:00 p.m. to 1:00 p.m.
 Seniors under 60 years \$3.75
 over 60 years \$2.00

Home Delivered Meals

(626) 960-3773
 Monday - Friday 12:00 p.m. to 1:00 p.m.
 Meals for eligible seniors 60 and older.
 (Suggested donation: \$2.00)

Employment Program Jobs for Progress

(626) 444-6204
 Monday - Friday 8:00 a.m. to 3:30 p.m.
 Training for workers 55 years and older.
 (Low income, 4 hours/day, minimum wage paid)



Regional Parks

SANTA FE DAM RECREATIONAL AREA

15501 E. Arrow Highway • Irwindale, CA 91706

Telephone: **(626) 334-1065**

Park hours: Open daily from 6:30 a.m. to sunset

Santa Fe Dam Recreational Area is nestled at the foot of the San Gabriel Mountains and is considered one of the many hidden jewels in Southern California. This beautiful 836-acre recreational facility boasts a serene 70-acre lake with year-round fishing. A 5-acre chlorinated swim beach, along with a water play area, is open to park patrons beginning Memorial Day Weekend through Labor Day Weekend. The facility is home to many protected native plants and animals. A Nature Center offers educational, interpretive and walking tours throughout the year. Santa Fe Dam offers a Junior Lake Lifeguard Program for youth between the ages of nine and seventeen designed to enhance lifeguard and first aid skills. Call the park office at **(626) 334-1065** for reservation information.

FRANK G. BONELLI REGIONAL PARK

120 Via Verde Park Road • San Dimas, CA 91773

Telephone: **(909) 599-8411**

Open sunrise to 10:00 p.m. (March 1 through October 31)

Open sunrise to 7:00 p.m. (November 1 through February 28)

Bonelli Regional Park features a 250-acre lake for swimming, water skiing, wind surfing, and sailing. The lake is stocked with trout, bluegill, catfish, and largemouth bass. Raging Waters, a water theme park, is located at the south end of the lake. Among some of the other amenities are boat rentals, an equestrian center and even a wedding chapel! This facility also offers recreational vehicle camp sites, trails for hiking, biking and horseback riding, play equipment, gazebos, and group rental picnic areas. Food and beverage concessionaires are provided. Call the park for more information.

KEEP IN TOUCH

Call the County's Public Information Office at **(213) 974-1311**

Visit the County of Los Angeles Website at www.lacounty.info.

Write to the Chief Administrative Office
Office of Unincorporated Area Services and Special Projects
723 Kenneth Hahn Hall of Administration
500 West Temple Street • Los Angeles, CA 90012
e-mail Address: uas_sp@cao.co.la.ca.us

SCHABARUM REGIONAL PARK

17250 E. Colima Road • Rowland Heights, CA 91748

Telephone: **(626) 854-5560**

Park hours: Open daily from sunrise to sunset

This wilderness park of open space and natural areas has picturesque canyons and rolling hills which are ideal for hiking, biking and horseback riding. The coastal sage scrub vegetation and wildlife enhance this wilderness park. There is also an eighteen-station fitness trail. Other park features include: an equestrian center, picnic areas, soccer fields, and playgrounds. Group picnic areas are available to rent and can accommodate up to 200 persons. Call the park for more information.

During the summer a Concert in the Park series is held every Tuesday starting July 11, 2006 through August 22, 2006 7:00 p.m. to 9:00 p.m. Admission and parking are free.

WHITTIER NARROWS REGIONAL PARK

823 Lexington/Gallatin Road • South El Monte, CA 91733

Telephone: **(626) 575-5526**

Park hours: Open daily from sunrise to sunset

Closed on Christmas, December 25, 2006

Whittier Narrows, the Los Angeles County's largest park is located on both sides of the Pomona Freeway at Rosemead Boulevard, in the City of South El Monte. This facility is spread over 1,092 acres and offers an array of activities such as the Archery Range, BMX Racing, Disc Golf Course, Model Airplane Field, Model Boat Race Course, Rifle Range, Skeet Range, and Tennis Centers. Among some of the other amenities is the American Military Museum, bike and boat rentals, an Equestrian Center and group picnic area and sports field rentals. Call the park for more information.

Special events are held at the park such as YES Marketing's Lantern Festival, TET Festival, Spring Fair, Heart and Soul 5k Run, Trout Fishing Derby, SIDS 26th Annual Walk & Picnic, Cinco de Mayo Celebration, and Buddha's Birthday. For more information on special events, please call the park.

REGISTER TO VOTE - (562) 466-1310

Can you help?

If you are interested in working as a pollworker or offering a voting location, please call the Registrar Recorder/ County Clerk Polls Section at **(562) 466-1373** or visit the RR/CC website at www.lavote.net.



Department of Parks and Recreation

SEEMORE the Eagle Lands in L.A. County Parks

The Los Angeles County Board of Supervisors and the Los Angeles County Department of Parks and Recreation welcomed SEEMORE as an honorary employee earlier this year. As the mascot for the Eagle Eye Neighborhood Park Watch Program being instituted throughout Los Angeles County park facilities, SEEMORE, the Eagle, will promote the program and encourage communities to take pride of ownership in their local parks by keeping an “eagle eye” out for vandalism, suspicious activities and crime, and promptly report them to law enforcement officials. For more information about SEEMORE, call (866) 301-7869 or email SEEMORE directly at seemore@lacountyparks.org



HACIENDA HEIGHTS SPECIAL EVENTS

Annual Taste of the Heights

A Night Under the Stars. Music, fine food, wine tasting and a fun zone for the children.

May 24, 2006

Wednesday

5:30 p.m. to 9:30 p.m.

Location: Pathfinder Community Regional Park,
18150 East Pathfinder Road, Rowland Heights.

For information call (562) 690-0933.

Hacienda Heights 4th of July Parade

"I Love America" - parade route will begin on July 4, 2006 at 9:00 a.m at Stimson and Colima and proceed North on Stimson to Steinmetz Park.

Jim Davis Beautification Day

Saturday, July 1, 2006.

For information e-mail Charles Norris of the HHIA at info@hhia.net.

NEW FOR HACIENDA HEIGHTS

The Regional Chamber oversight committee is meeting on a monthly basis to implement plans for creating a broad base organization.

Interested business and community groups are encouraged to join the new regional chamber which will be called the South East San Gabriel Valley Regional Chamber of Commerce. For more information, please contact the Diamond Bar Chamber at (909) 860-1904.

GRAFFITI HOTLINE:
(800) 675-4357

PUEENTE HILLS LANDFILL NATIVE HABITAT PRESERVATION AUTHORITY

7702 Washington Avenue, Suite C • Whittier, CA 90602

(562) 945-9003

info@habitatauthority.org • www.habitatauthority.org

The Habitat Authority acquires, restores, and maintains open space in the Puente Hills and Hacienda Heights areas as a permanent protection for native habitat. For emergency ranger services call (562) 698-1446. To contact Ken Hughes, Deputy Chief Ranger of the Mountains Recreation and Conservation Authority call (310) 589-3200. For general information or comments, please e-mail the Habitat Authority at info@habitatauthority.org.

Hacienda Hills Trailhead Opens

The Habitat Authority in partnership with the County of Los Angeles opened a new trailhead located at the intersection of 7th Avenue and Orange Grove Avenue in Hacienda Heights.

The new trailhead provides access to equestrians, hikers, non-motorized bikes, and physically challenged individuals from sunrise to sunset.

The trailhead has parking; interpretive signs and panels about the history, flora, and fauna of the area; a restroom; benches; native plant landscaping; and an improved trail entrance. The trail enhances access to the County's Schabarum Trail, also designated as the National Park Service's historic recreational route of Juan Bautista de Anza.

If you observe or suspect illegal activities taking place at this site, please call (562) 945-9003.

WILDLIFE CORRIDOR UNDERPASS CEREMONY

On June 1, 2006 at 11:00 a.m., the Fourth District will be having a ribbon cutting ceremony for the Wildlife Corridor Underpass. This will take place on Harbor Blvd, just north of Fullerton Road in the City of La Habra Heights. This Underpass will provide safe passage for our wildlife and provide a link from the Puente Hills to the Cleveland National Forest.



TOWN HALL MEETING

A Fourth District Town Hall Meeting will be held on September 13, 2006 at 6:00 p.m. at the Hsi Lai Temple in Hacienda Heights. Representatives of the various County departments will be present to provide an overview of County services to the community of Hacienda Heights. All residents and business owners are encouraged to attend this informative event. For more details, please contact the Fourth District Field Office at **(909) 594-6561**.

SPECIAL EVENTS HELD AT HACIENDA HILLS TRAILHEAD

Trail Maintenance Day

Help beautify the Hacienda Hills Trailhead. Please be there 15 minutes early to sign in.

April 15, 2006 9:00 a.m. to 11:00 a.m.

For more information, please call the Habitat Authority at **(562) 945-9003**



Great Backyard Bird Count

Activities include bird walks, crafts and educational information on how to attract and identify birds in your backyard.

February 2007 10:00 a.m. to 1:00 p.m.

For more information, please call the Habitat Authority at **(562) 945-9003**



Ask the Expert's Lecture Series

Nature themed lecture series.

May 27, 2006 9:30 a.m. to 11:00 a.m.

For more information, please call the Habitat Authority at **(562) 945-9003**

Tykes Hikes Parent and Me Nature Class

Come and explore the trails. Open to parents and children ages 18 months to 3 years old. Pre-registration is required. For more information, call the Habitat Authority at **(562) 945-9003**.

"Seeing the Colors of Nature" at Hacienda Hills

March, 2007.

For more information, please call the Habitat Authority at **(562) 945-9003**.

Scouting Outings

The Habitat Authority can help your troop fulfill some of the necessary requirements to earn environmental and nature badges. For more information, please call **(562) 945-9003**.

BEACHES AND HARBORS

13837 Fiji Way • Marina del Rey, CA 90292

(310) 305-9545

The Department of Beaches and Harbors sponsors many special events and annual activities such as Harbor and Surf Kayaking (March – October), Summer Concerts (July – September), Bird Watching (January – June), the Annual Marina del Rey Holiday Boat Parade and Fireworks (early to mid-December), and New Year's Eve Fireworks. Please call the visitor information number above for more information on these events.



ANNUAL FOURTH DISTRICT PUBLIC SAFETY APPRECIATION LUNCHEON

November 2, 2006 at 11:00 a.m.

Pacific Palms Resort, 1 Industry Hills Pkwy , City of Industry

The public is invited to honor the men and women who serve the County of Los Angeles unincorporated areas of the Fourth Supervisorial District. Honorees include the men and women from the Sheriff, Fire, County Police Departments and the California Highway Patrol.

Cost for the public lunch is \$25.00 and sponsorship is invited. Contact the Public Safety Annual Luncheon Committee at **(909) 594-6561**.

EMERGENCY TRAINING CLASSES – SIGN UP NOW

A Community Emergency Response Team (CERT) training certificate program will be offered free of charge to residents of the Hacienda Heights and Rowland Heights communities and other members of the public who would like to attend. The CERT training program is presented by the County of Los Angeles Fire Department to provide basic training in safety and life saving skills in the event of a major disaster.

Topics to be covered include Emergency Preparedness, Fire Safety, Emergency Medical Operations, Light Search and Rescue Operations, CERT Organization, Disaster Psychology, Terrorism and CERT and Disaster Simulation. The classes will be held at 6:00 p.m. on Monday, April 17 and 24; May 1 and 22; and June 5, 19, and 26, 2006 at Pathfinder Park located at 18150 East Pathfinder Road, Rowland Heights, CA 91748. Class size is limited. Sign up today to reserve your space by calling Art Jimenez at **(323) 881-3064** or by e-mail at certprog@lacofd.org.

Note: In order for class participants to receive the CERT certification, they must attend all classes in the training program.



Hacienda Heights Library

1610 La Monde Street • Hacienda Heights, CA 91745 • (626) 968-9356 • www.colapublib.org

The Hacienda Heights Library collection includes about 134,000 books, more than 200 magazines and newspaper subscriptions, video and audio recordings, and materials in English, Chinese, Korean, Spanish and Japanese for adults and children.

The Library offers computers with Internet access, a meeting room, photocopy machines, a rental typewriter, microform reader-printers for public use, video rentals and microfilm or microfiche copies of selected newspaper and magazine articles.

The Library holds children's story times on Tuesdays at 7:00 p.m. and Fridays at 11:00 a.m. Volunteers from the local high school offer Peer 9 tutoring on Saturdays, 10:00 a.m. to 12 noon, and 2:00 p.m. to 4:00 p.m. The Hacienda La Puente Adult School sponsors a Chinese brush painting class on Mondays from 9:30 a.m. to 1:30 p.m. Watch for our Summer Reading Program with "Paws, Claws, Scales and Tales"!

Contact the Hacienda Heights Library for more information at (626) 968-9356. Live Homework Help offers students free help with homework from live tutors online. Go to www.librarytutor.com to sign up.

LIBRARY HOURS

Monday through Thursday
9:00 a.m. to 9:00 p.m.

Fridays
9:00 a.m. to 6:00 p.m.

Saturdays
9:00 a.m. to 5:00 p.m.

Sundays
1:00 p.m. to 5:00 p.m.

Identity Theft: Beating Your Unknown Evil Twin!

DEPARTMENT OF CONSUMER AFFAIRS

500 West Temple Street, Room B-96 • Los Angeles, CA 90012 • (800) 593-8222 • lacountydca.info

Your identity is stolen when someone uses your name, social security number, or other personal information to get credit cards or loans. Identity thieves can also get a fake identification in your name and use it to get a job or commit a crime.

Protecting Yourself: Look after your personal and financial information:

- Review your bank and credit card statements each month. Shred the statements before you throw them away.
- Carry only the credit and identification cards you need. Make copies of the cards and keep them in a safe place. If your wallet is lost or stolen, you'll have the account and telephone numbers you'll need to report lost or stolen cards.
- Do not respond to e-mail messages (phishing) or telephone calls asking for personal and financial information.
- Review your credit report at least once a year. You can get a free copy every 12 months from each of the main credit-reporting companies: **Equifax: (800) 685-1111, Equifax.com; Experian: (888) 397-3742, Experian.com; TransUnion: (800) 916-8800, TransUnion.com.** You can also get a free copy once a year online at www.annualcreditreport.com, or by telephone at (877) 322-8228.

Warning Signs That Your Identity Was Stolen:

- You get bills for accounts you never opened
- You receive letters from collection agencies
- You are denied credit for no apparent reason
- Your credit card statement has charges you did not make, or your bank account is missing money.

Do The Following If Your Identity Is Stolen:

1. Contact the three major credit reporting companies listed above, and ask them to place a "fraud alert" on your report.
2. Close the accounts you know have been tampered with. Talk with someone in the security or fraud department of each company. Follow up with a certified letter. You can also send them an "ID Theft Affidavit," available on the Website.
3. File an "Identity Theft Police Report" at your local police station and keep a copy.
4. Get a copy of your credit report. You are entitled to free copies if your identity is stolen. Ask the credit reporting companies to remove accounts that are not yours and correct wrong information.
5. Write a letter or send the "ID Theft Affidavit" to companies or collection agencies that reported accounts or charges to your credit report that are not yours. Ask them to close the accounts and remove the information from your credit report.
6. Keep a record of your calls and letters.

Get Help: Department of Consumer Affairs can provide counseling, investigate your complaint, help you dispute accounts and charges you did not make, and remove wrong information from your credit report.



DEPARTMENT OF PUBLIC WORKS

Building and Safety



16005 East Central Avenue • La Puente, CA • (626) 961-9611 • <http://www.lapdw.org>

If you are planning a home improvement project such as a room addition, kitchen remodeling, or roof replacement, you should contact the La Puente Building and Safety Division of the Los Angeles County Department of Public Works (DPW). DPW will assist you with questions on any home or business project so check with the local Building and Safety Division before you begin any home improvement or remodeling project. The La Puente office is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

By law, most construction and installations require a building permit. The law is not intended to be a regulatory obstacle, but rather is in place for the safety and protection of homeowners, business owners, and their investments.

Household Hazardous and Electronic Wastes

The Department of Public Works conducts weekly Household Hazardous/Electronic Waste Collection Events which provide a safe way for residents to dispose of unwanted hazardous materials and electronic wastes for FREE. Household hazardous waste includes such items as: used motor oil, paint, turpentine, cleaners that contain acids or lye, aerosol products such as hairspray and air fresheners, household and car batteries, pesticides, and garden herbicides. Electronic waste includes such items as: VCRs, stereos, fax machines, computer keyboards, and cellular telephones. Each year, DPW sponsors a waste collection event in Hacienda Heights. Visit www.888CleanLA.com or call (888) CLEAN LA for more information.

DEPARTMENT OF REGIONAL PLANNING

320 West Temple Street, Room 1355 • Los Angeles, CA 90012 • General Office: (213) 974-6453



Zoning Enforcement

The County of Los Angeles has a Zoning Ordinance that prohibits the following activities in Hacienda Heights

- Garage conversions
- Inoperable vehicle storage
- Automobile repair performed outside an enclosed structure and in residential areas
- Storage of vehicles in front yards
- Unpermitted construction
- Commercial vehicle storage in residential areas
- Commercial uses in residential zones
- Temporary signage such as banners and portable signs
- Merchandise displayed and sold outside of an enclosed building
- Storage of junk and salvage

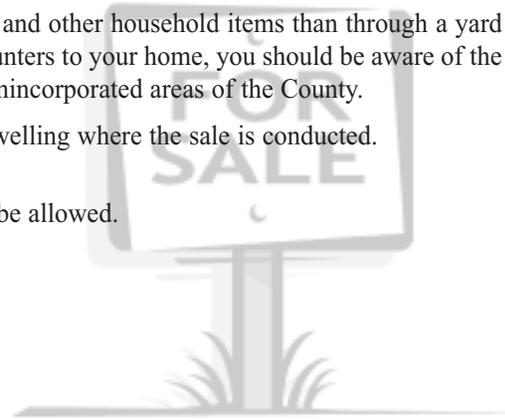
The Department of Regional Planning enforces the Zoning Ordinance and cites violations of those described above. If you feel someone in your neighborhood is using their property contrary to the Zoning Ordinance, please call 2-1-1.

Yard or Garage Sale Ordinance - Things You Should Know

What better way to get rid of some of your unwanted old clothing, children's toys, and other household items than through a yard or garage sale? However, before you put that sign up and invite all the bargain hunters to your home, you should be aware of the following standards for conducting a yard or garage sale or other similar event in the unincorporated areas of the County.

- Items sold are limited to the personal property of the resident or residents of the dwelling where the sale is conducted.
- No items acquired for resale will be allowed to be sold.
- One sign, on-site and no larger than four (4) square feet, advertising the sale shall be allowed.
- The sign may be double sided and facing in both directions.
- Only two personal property sales will be allowed yearly.
- Each sale is not to exceed three consecutive days.
- Each sale is allowed anytime except between the hours of 6:00 p.m. and 7:00 a.m.

Violations of these standards can be reported by calling 2-1-1.





Department of Health Services - Public Health ENVIRONMENTAL HEALTH

5050 Commerce Drive • Baldwin Park, CA 91706
General Information: (626) 430-5200

The Department of Health Services, Environmental Health Division is responsible for protecting health and preventing disease by enforcing public health laws regarding food, water, housing, and the environment. Environmental Health conducts inspections of apartment complexes and investigates complaints of private homes related to vermin infestation, leaky plumbing, mold, lack of running water, unmaintained or unsanitary swimming pools, waste water discharge, broken windows, and damaged walls, floors, and ceilings. In addition to residential locations Environmental Health inspects: restaurants; food markets; bakeries; laundries; hotels/motels; catering trucks; and carnivals.

For inquiries regarding residential housing or self-service laundries in the Hacienda Heights area, please contact the San Gabriel Housing Office at (626) 813-3360. For inquiries regarding restaurants, food markets or bakeries please contact the Norwalk Food Office at (562) 345-6800. For all other inquiries please contact the Environmental Health Division at (888) 700-9995 or visit www.lapublichealth.org/eh for more information or assistance.

FOOD VENDING ON STREETS

It is illegal to sell food on public streets or sidewalks without a license. If you buy food from someone selling food out of a car or shopping cart, you may be at risk of food poisoning. Protect yourself and your family from food poisoning by not buying food sold by street vendors. To file a complaint or to request information, please call (626) 430-5500.

USED OIL AND USED OIL FILTERS

Please follow these simple steps to recycle your used motor oil:

1. Store your used motor oil in a sealed, leak proof container.
2. Do not mix oil with gasoline, other liquids or debris. These combinations make it hazardous and not recyclable.
3. Take the used motor oil to one of the State's certified used oil collection centers during regular business hours. Other automotive fluids and used oil filters can be disposed of Free at a Household Hazardous Waste collection event. For a location near you call (888)CLEAN LA or visit www.888CleanLA.com.
4. Recycle no more than five gallons of oil at a time.

Los Angeles County Treasurer and Tax Collector

Kenneth Hahn Hall of Administration (First Floor) • 225 North Hill Street, Los Angeles, 90012.

Monday - Friday: 8:00 a.m. to 5:00 p.m.

Toll-free: (888) 807-2111 • Web site: <http://ttax.co.la.ca.us>.

ANNUAL PROPERTY TAXES

Annual tax bills are mailed each year during the first week of October. If you do not receive your bill by November 1st, contact us immediately; state law still requires that you pay your bill on time. The First Installment is due on November 1st and must be received in our office or postmarked by December 10th. The Second Installment is due February 1st and must be received in our office or postmarked by April 10th. Payments not postmarked by the postmark due date are delinquent, so please mail your payment early to ensure we receive it on time.



PAYMENT ASSISTANCE PROGRAMS

If you are a senior citizen or a disabled person, there are programs available to postpone payment of your taxes or provide payment assistance. Please call our Senior Citizen Representative at (213) 974-7222 for more information. In addition, special programs for military personnel and payment plans for delinquent taxes are also available. Please call (888) 807-2111 for more information about these plans.

BUSINESS LICENSES

Certain types of businesses activities in the unincorporated area of the County require a County Business License. Please call (213) 974-2011 to determine if you need a license to operate your business.

COUNTY OF LOS ANGELES

Child Support Services Department



The Child Support Services Department (CSSD) offers the following services free of charge:

5770 South Eastern Avenue • Commerce, CA. 90040-2924
Customer Service Call Center: (323) 890-9800
<http://childsupport.co.la.ca.us>

- Locating parents; establishing paternity (legal fatherhood)
- Establishing and modifying court orders for child support
- Collecting and distributing court ordered support
- Working with other counties, states and countries to obtain child support



Department of Animal Care and Control BALDWIN PARK ANIMAL SHELTER

4275 North Elton Street • Baldwin Park, CA 91706
(626) 962-3577
<http://animalcontrol.co.la.ca.us>

The Los Angeles County Department of Animal Care and Control provides complete animal care and control services to residents in Hacienda Heights. Services include pet adoptions, animal cruelty investigations, injured animal pick-ups, barking dog complaints, dangerous dog investigations, stray animal patrols, pet license issuance and stray/dead animals pick-ups. The shelter also receives owner relinquished live or deceased pets.



Shelter Hours:

Monday through Thursday: 12:00 noon to 7:00 p.m.
Fridays and Saturdays: 10:00 a.m. to 5:00 p.m.
Sundays and Holidays: Closed

Emergency services are available 24 hours a day, 7 days a week.

Pet owners are encouraged to visit the animal shelter in person to identify lost pets. Proof of ownership is required. The shelter also has many animals available for adoption. If you are considering bringing a pet into your home, please consider a shelter pet. Low cost vaccinations and licensing clinics for dogs and cats are also available.

Pet license fees:

Unaltered dogs:	\$30
Spayed/neutered dogs (with certificate):	\$15
Spayed/neutered dogs (with certificate) owned by a senior citizen 60 years of age and older:	\$7.50
Unaltered cats:	\$10
Spayed/neutered cats (with certificate):	\$5

The Department also offers extensive volunteer opportunities. For more information, please call or visit the department's website.

Do You Know?

It is important to dispose of pet waste properly, not only to benefit your personal health but to protect the environment.

- Pet waste contains bacteria and parasites, as well as organic matter that contaminate the ocean through run-off.
- Some of the diseases that can spread from pet waste are:
 - a. Campylobacteriosis - A bacterial infection that causes diarrhea in humans.
 - b. Salmonellosis - Animals contribute the most common bacterial infection to humans.
 - c. Toxocarisis - Roundworms transmitted from animals to humans.
- The proper way to dispose of pet waste is to place it in your outdoor trash container.
- Storm drains do not connect to treatment facilities, but drain directly into the ocean, therefore, animal waste can become a significant source of runoff pollution.
- Dog waste may contain bacteria, parasites, or viruses that are a health risk to people, especially children.

PUBLIC WORKS ROAD PROJECTS IN HACIENDA HEIGHTS AREA

Area	Project Name	Major Streets Impacted	Type of Work	Tentative Schedule	Contact Person
Hacienda Heights	Gale Avenue, Et. al	Various Streets	Resurface and reconstruct street after installation of 9th Ave Drain	Summer 2006	Fahim Rahimi (626) 458-3931
Hacienda Heights	Turnbull Canyon Road - from Gale Avenue to San Jose Creek	Turnbull Canyon Road	Resurface pavement	Summer 2006	Edward Lee (626) 458-3929
Hacienda Heights	Hacienda Boulevard - from Richview Drive to south of Glenmark Drive	Hacienda Heights	Resurface pavement	Fall 2006	Fahim Rahimi (626) 458-3931
Hacienda Heights	7th Avenue - Orange Grove Avenue to Palm Avenue	Orange Grove Avenue	Landscaping improvements	Winter 2006	Dominic Osmena (626)458-5912
Hacienda Heights	Azusa Avenue - from Gale Avenue to Colima Road	Azusa Avenue	Landscaping improvements	Fall 2007	Dominic Osmena (626)458-5912



County of Los Angeles Fire Department



Fire Station 91

2691 S. Turnbull Canyon Road
Hacienda Heights, CA 91745-5135
(562) 696-8850 or 911 for emergencies
www.lacofd.org

SAFE HOUSE PROGRAM

The Safe House Program ensures a temporary haven for any person who encounters a threatening situation and needs a safe place to go. Station 91 is a designated Safe House.

FIREWORKS

The County of Los Angeles does not permit fireworks in any unincorporated area of the County, including Hacienda Heights. The Department suggests you attend one of the many professional firework shows in your area this 4th of July. Call your local fire station, or visit the Department's website at www.lacofd.org for 4th of July safety tips and have a happy and safe celebration!

Fire Department Programs

Explorer Program

(Ages 15-21)

Ryan Bloom, Lead Advisor

(626) 854-3488

Junior Fire Chief Contest

(323) 881-2411

Vehicle Donation Program

(800) 203-2940

SAFE SURRENDER PROGRAM

The County Board of Supervisors approved a plan that allows new mothers to safely surrender an unwanted newborn at any Los Angeles County fire station. If you know of someone who may be at-risk of abandoning a baby, that person may call the Safe Surrender Hotline for information, counseling and referrals at **1-877-BABY-SAFE**. The hotline is available 24 hours a day and is staffed by professionals who speak more than 160 languages. You may also visit the website at www.babysafela.org for more information.



RESCUE Youth Mentoring Program

In collaboration with the District Attorney's Office, RESCUE provides a firefighter mentor for youth, ages 12-14, who exhibit at-risk behavior but have no gang affiliation or criminal record. Referrals are done by the school districts. The one-on-one mentoring helps youth develop life skills and improves their self esteem. For additional information on RESCUE, please contact the District Attorney's Office at (213) 974-7767.

Los Angeles County Sheriff

INDUSTRY SHERIFF'S STATION

150 North Hudson Street • Industry, CA 91744
(626) 330-3322 • 911 for emergencies
www.lasd.org



California Highway Patrol (CHP)

The CHP handles traffic related issues in Hacienda Heights such as speeding, cruising, collisions, and other traffic violations. If you have any questions related to traffic violations or accident reports, please contact the CHP Santa Fe Springs Office at (562) 868-0503.

The Industry Sheriff Station provides law enforcement services to the unincorporated area of Hacienda Heights. In addition to traditional law enforcement functions, Hacienda Heights has a Sheriff Team Leader who seeks input and feedback from community members in order to provide specialized services that meet the Hacienda Heights' community needs. The Industry Sheriff's Station also offers the following services:

Volunteers on Patrol (VOP) – Program where community members serve as additional eyes and ears of patrol personnel.

Sheriff Explorer Program – Program for teenagers interested in law enforcement and community service.

Emergency Preparedness Network – Provides timely information to the community on emergency preparedness.

Vital Intervention and Directional Alternatives (VIDA). – Program for at-risk youth ages 11 to 17 years.

Youth Community Center – Provides after-school programs for children 8 years and up.

If you would like additional information about any of these programs, please call the Industry Sheriff's Station at (626) 330-3322.

"PROTECTING OUR KIDS" - KEEPING CHILDREN SAFE ON THE INTERNET

"Protecting Our Kids," an online program that helps parents gain control over the family computer and monitor their children's online activity can be accessed from the District Attorney's Website at www.lacountyda.org.





Prevent Fire On Your Property

The Fire Department's annual brush clearance inspection program begins May 1, 2006. The Fire Department will work with homeowners to ensure that fire hazards are reduced on their property. Clearance of native vegetation and properly maintained ornamental vegetation is the first line of defense against wildfire. It is the property owner's legal responsibility to maintain their property in a fire safe condition. The following tips will assist you in reducing the chances of a fire spreading in a wind-driven firestorm.

BRUSH CLEARANCE

- Remove all flammable vegetation or other combustible growth within 30 feet of any structure or within 50 feet of any structure in areas determined to be high hazard. Single trees, ornamental shrubbery or cultivated ground covers may be permitted provided they are maintained so they do not readily transmit fire from native vegetation to the structure.
- The use and maintenance of ornamental plants known or thought to be high hazard plants in close proximity to structures are Acacia, Cedar, Cypress, Eucalyptus, Juniper, Pine, and Pampas Grass. Such plantings should be properly maintained and not allowed to be in mass plantings that they could transmit fire to any structure. Choose landscaping plants that are fire resistive.
- Space trees and shrubs a minimum of 15 feet or three times their diameter from other shrubs. Trees should be spaced to allow a minimum of 30 feet between canopies at maturity. For trees taller than 18 feet, prune lower branches within 6 feet of the ground. For trees and shrubs of less than 18 feet, prune lower branches to one-third of their height.
- Maintain all plants by regularly removing dead branches and leaves.

YARD

- Stack wood at least 30 feet from structures; remove flammable vegetation within 10 feet of the woodpile. Remove all stacks of construction materials, pine needles, leaves and debris.
- Locate fixed butane/propane tanks at least 10 feet from any structure and provide 10 feet of clearance.

ROOF

- Remove overhanging branches from your roof and clean all dead leaves from roof and rain gutters. Cover your chimney outlet with a spark arrestor consisting of a metal or non-flammable screen of 1/2 inch or smaller mesh.

ADDITIONAL FIRE SAFETY TIPS

- If you see smoke or fire in your area, stay calm, and immediately dial **9-1-1**.
- Remember to take note of the location so that you can provide this information to the dispatcher.
- Post your address on the front of your house. If your house is not visible from the street, post your address on a sign next to the vehicle entrance. Identify at least two exit routes from your neighborhood.

For additional information on fire safety or the Los Angeles County Fire Department visit www.lacofd.org.



Los Angeles County Agricultural Commissioner/Director of Weights and Measures

Headquarters Office: 12300 Lower Azusa Road • Arcadia, CA 91006-5872
(626) 575-4251

RED IMPORTED FIRE ANT ERADICATION PROGRAM

Ant Problems? If you have fierce, multi-sized, stinging ants erupting from mounds in your yard or neighborhood, the Red Imported Fire Ant (RIFA), may have invaded your yard.

The Department of Agricultural Commissioner/Weights and Measures is committed to the protection of its citizens from this public health, environmental, and pest infestation. We don't want this invasive insect to make itself welcome in Los Angeles County. The most difficult task is finding the ant colonies.

If you observe ants foraging on your property that seem to be different from ants you have seen in the past, please contact the County Agricultural Commissioner. Some of the unusual

characteristics of RIFA are large dirt mounds in the middle of open sunny lawns, multi-sized ants of two tones (red and reddish-black), and a literal "eruption" of the colony population from a mound at the slightest disturbance.

The California Department of Food and Agriculture has a toll-free hotline available 24 hours a day, 7 days a week to provide current information. Call at (888) 4FIREANT (1-888-434-7326) or visit the website at www.fireant.ca.gov.

For more information, you can also visit the County's website at <http://acwm.co.la.ca.us>, or contact the County's RIFA Program at (626) 575-4251.



COMMUNITY AND SENIOR SERVICES

The Department of Community and Senior Services coordinates and supports a wide range of services to residents of the San Gabriel Valley. Residents can call the following telephone numbers for assistance:

- 24-Hour Elder Abuse Hotline (877) 477-3646
 - Domestic Violence Hotline (800) 978-3600
 - Dispute Resolution Program (213) 738-2621
 - Senior Information and Assistance (800) 510-2020
 - Work Source California (888) 266-6300
- (Provides individuals with resources to obtain employment)

In-home Support Services

- Intervale Senior Services (626) 960-3773
- ESCAPA Chinatown Service Center (213) 808-1700
- San Gabriel Valley Service Ctr (626) 575-5431

BUS PASS SUBSIDY
Call (626) 458-5960 for bus information on reduced monthly passes.

DIAL-A-RIDE

Dial-A-Ride is a shared ride, curb-to-curb transportation service for residents of the unincorporated Avocado Heights, Bassett, and Hacienda Heights areas. Eligible residents may travel up to three (3) miles outside these unincorporated areas and to the Queen of the Valley Hospital located at 1115 S. Sunset in West Covina.

Service is for residents 60 years of age and over, or anyone with a physical or mental disability that prevents the use of conventional public transportation. If you are under 60 years of age and have a disability, a physician certification and/or a Disability ID card may be required as proof.

The fare is \$0.50 per one-way trip. Escorts for riders with disabilities will not be charged a fare.

Hours of service:

- Monday-Friday 7:00 a.m. to 5:00 p.m.
- Saturday and Sunday No Service

Service is not provided on the following Holidays:

- New Year's Day Memorial Day
- Independence Day Labor Day
- Thanksgiving Day Christmas Day

For information, registration, or to schedule a ride, please call (800) 439-0439. For additional information, please call or visit <http://ladpw.org/PDD/Transit/>.

To report a dirty, excess trash, or any damage to a bus stop shelter, please contact Public Works at (626) 458-3961.

FIXED ROUTE SERVICE

Foothill Transit is the primary provider of fixed route bus service within the unincorporated Hacienda Heights area. Please call (800) RIDE INFO (800) 743-3463 or visit their website at www.foothilltransit.org to obtain additional information about the routes and schedules operated within the area.

HOLLYWOOD BOWL PARK-AND-RIDE EXPRESS BUS SERVICE

The Hollywood Bowl Park-and-Ride is an express bus transportation service to Summer Season performances at the Hollywood Bowl. This bus service is provided by several transportation vendors from various park-and-ride lots throughout Los Angeles County each year from June through September.

The service provides buses that are air-conditioned and wheelchair accessible. The fare is \$2.50 each way. Passengers with pre-purchased ride tickets are given boarding preference, provided they arrive no later than five minutes prior to their selected departure time. Tickets are available in advance through Ticketmaster outlets (213) 480-3232, the Hollywood Bowl Box Office (323) 850-2000, or online at www.hollywoodbowl.com.

Park-and-Ride Lots Near Hacienda Heights:

- Schabarum Regional Park, 17250 East Colima Road and Azusa Avenue (parking off Colima Road), Rowland Heights. Bus stop on Colima Road. Departure at 6:30 p.m. (45 minute ride)
- MTA Bus Terminal, just off the San Bernardino Freeway (I-10), Santa Anita Avenue and Ramona Boulevard in El Monte. Departure at 7:00 p.m. (30 minute ride)



At-A-Glance Telephone Directory

Air Quality Concerns	(800) 288-7664
Agricultural Commissioner	(800) 665-2900
Animal Care and Control	(626) 962-3577
Child Abuse Hotline (24-Hours)	(800) 540-4000
Child/Spousal Support Services	(323) 890-9800
Child Care Hotline/CalWorks	(877) CHILD-99
Consumer Affairs	(800) 593-8222
County Sanitation District	
Reporting odor/dust 24-hour Hotline	(562) 692-5628
Community Ombudsman	(626) 333-6535
DPSS Central Helpline	(877) 481-1044
Domestic Violence Hotline	(800) 978-3600
Environmental Health	
24 Hour Hotline	(888) 700-9995
Food Vending Complaints	(626) 430-5500
Recreational Health (Pools)	(626) 430-5360
Rodent Control Program	(626) 430-5450
Retail Food Inspections	(562) 345-6800
Fire Department - Station 91	(562) 696-8850
Garbage and Hazardous Waste	
Waste Management, Inc.	(800) 266-7551
Hazardous Waste/Spills	(800) 303-0003
Hazardous Waste Roundups	(888) 253-2652
Graffiti Hotline	(800) 675-4357
Health Centers	
El Monte Health Center	(626) 579-8463
La Puente Health Center	(626) 855-5300
LAC-USC Medical Center	(323) 226-2622
Pomona Public Health Center	(909) 868-0235
Pomona Valley Hospital	(909) 865-9500
Housing Authority	(562) 347-4663
Rehabilitation Grants/Loans	(323) 890-7239
Juror Services	(213) 974-5811
Library – Hacienda Heights	(626) 968-9356
Property Tax Information	(888) 807-2111
Assessor's Office	(626) 258-6001

Public Social Services (Field Office)	(562) 908-8400
Public Works	
Building and Safety	(626) 961-9611
Street & Tree Maintenance	(626) 337-1277
Sewer Maintenance	(800) 675-4357
Sidewalks, Curbs & Gutters	(626) 338-9515
Regional Planning	(213) 974-6411
Zoning Enforcement Section	(213) 974-6453
Recorder/County Clerk	
Birth/death/marriage records	(562) 462-2137
Real estate recording/notary oaths	(562) 462-2137
Registrar of Voters	(800) 462-2133
Senior Citizen Services	
Elder Abuse Hotline	(877) 477-3646
Adult Protective Services	(213) 351-5401
Senior Employment Training	(213) 738-2631
San Gabriel Service Center	(626) 575-5431
Sheriff-Industry Station	(626) 330-3322
Shopping Cart Retrieval Service	(800) 252-4613
Traffic Enforcement/Investigation (CHP)	(562) 868-0503
Transportation	
Access RideInfo	(800) 827-0829
Dial-A-Ride	(800) 349-0439
Metrolink Customer Service	(800) 371-LINK
Commuter Action Network	(800) 266-6883
Weed Abatement	(626) 575-5484

One Call Links You to Help in Your Community

Call **2-1-1** for help in finding the services you need:

- Hot meals • Care for aging parents
- Alcohol and Drug Abuse
- Low-cost health care
- Child Care • Shelter • Employment resources
- Voter registration, marriage and death certificate

Code Enforcement:

- Zoning, building, planning, and fire code violations
- Animal control, pet licenses and shelters
- Health code violations /restaurant inspections

If unable to access 2-1-1 directly, call **(800) 339-6993**. TTY dial **(800) 600-4026**. Or visit the 2-1-1 LA County Website at www.infoline-la.org

Call **911 for Emergencies**. Multi-lingual



For street lighting repairs call Southern California Edison at **(800) 611-1911**.

For street lighting inquiries and/or to request a new street light call **(800) 618-7575** or **(626) 300-4706**.

Hacienda Heights COMMUNITY MAP



1. LOS ROBLES PARK
14906 E. Los Robles
Hacienda Heights, CA 91745

2. MANZANITA PARK
1747 S. Kwis Avenue
Hacienda Heights, CA 91745

3. STEINMETZ PARK
1545 S. Stimson Avenue
Hacienda Heights, CA 91745

4. BURTON PARK
16490 E. Santa Bianca
Hacienda Heights, CA 91745

5. PEPPERBROOK PARK
1701 S. Countrywood
Hacienda Heights, CA 91745

6. COUNTRYWOOD PARK
16817 E. Copper Hill Drive
Hacienda Heights, CA 91745

7. HACIENDA HEIGHTS LIBRARY
16010 La Monde Street
Hacienda Heights, CA 91745

8. INDUSTRY SHERIFF'S STATION
150 North Hudson Street
Industry, CA 91744

9. FIRE STATION 91
2691 S. Turnbull Canyon Road
Hacienda Heights, CA 91745

PSRST. STD
US POSTAGE
PAID
PARAMOUNT, CA
PERMIT 334
ECRWSS